

**KIT CARSON ELECTRIC COOPERATIVE, INC.
POSTING OF ELECTRIC UTILITY SERVICE TERMS PER
FINAL ORDER IN NMPRC CASE NO. 17-00017-UT**

Kit Carson Electric Cooperative, Inc. (KCEC) renders its electric service bills to its Members and customers in a manner that complies with the administrative rules of the New Mexico Public Regulation Commission (NMPRC), its electric utility service rules approved by the NMPRC, and its specific rate tariffs approved by the NMPRC. Pursuant to the NMPRC's Final Order issued on August 31, 2017, KCEC provides the following explanation of the terms specified in the Final Order and refers members to the explanation of the bill also available on KCEC's website under the Customer Service tab – Billing and Payments – explanation on bill terminology.

Service

KCEC Original Rule No. 2(D): “Electric Service” means the 60 Hertz electric service furnished by the Cooperative at its available standard voltage shall constitute the supply of electric service to Consumer, whether or not such service is actually used by the Consumer.

NMPRC Rule 410.7.R provides that “residential service means the provision of or use of electricity or gas for household or domestic purposes.”

KCEC's Rate No. 1 – Residential Service Schedule explains the character of service as alternating current, single phase, 60 Hertz at available secondary voltages.

KCEC's Rate No. 3 – Commercial Service Schedule explains the character of service as alternating current, single and/or three phase, 60 Hertz at available secondary voltages.

KCEC's Rate No. 4 – Power Service Schedule explains the character of service as alternating current, single or three phase, 60 Hertz at available secondary voltages.

Usage

NMPRC Rule 410.12.I requires the electric bill issued to customers to identify the amount due for electric or gas usage.

NMPRC Rule 410.12.A requires that utility bills contain the beginning and ending meter reading dates or the number of days in the billing cycle and the date of the ending meter reading.

NMPRC Rule 410.7.W provides that utility charges are the billing or charges for the provision of utility service and other charges authorized by the NMPRC pursuant to a utility's approved tariffs.

NMPRC Rule 410.12.C specifies that the bill issued to customers must show the number and kind of units metered.

KCEC's electric utility service bills identify the "kWh Usage," which is the total energy usage for the billing period and is calculated as: (present meter reading) – (previous meter reading) = current kWh usage.

Days

NMPRC Rule 410.12.A requires that KCEC's electric utility service bills identify the beginning and ending meter read dates and the number of days in the billing cycle. The number of days in the billing cycle is the number of 24-hour periods normally considered a calendar day between the beginning meter read date and the ending meter read date as identified on the electric bill.

Billing Period

NMPRC Rule 410.10.B provides the utility the option to either bill all of its residential customers on the same day of each billing period or on a billing cycle.

Rule 410.7.E prescribes that a utility may use cycle billing, which is defined as a system employed by a utility that results in the rendition of a bill for utility service to various residential customers on different days, but on or about the same day of each billing period.

KCEC First Revised Rule No. 14(B): Bills are normally rendered by the Utility to the Consumer monthly in accordance with the rate schedule applicable to the Consumer's service. If provided by the rate schedule, bills may be rendered at other than monthly intervals.

KCEC First Revised Rule No. 14(C): The words "month" or "regular billing period" as used herein and in the rate schedules, are hereby defined to be the elapsed time between two successive meter readings, normally approximately 30 days apart.

NMPRC Rule 410.7.C defines billing period as a utility service usage period in accordance with applicable tariff schedules.

KCEC Rate No. 1 – Residential Service Schedule specifically explains that the Billing Period shall be approximately 1/12 of a year, but not necessarily a calendar month.

KCEC's Rate No. 3 – Commercial Service Schedule specifically explains that the Billing Period shall be approximately 1/12 of a year, but not necessarily a calendar month.

KCEC's Rate No. 4 – Power Service Schedule specifically explains that the Billing Period shall be approximately 1/12 of a year, but not necessarily a calendar month.

Bill Date

NMPRC Rule 410.7.P defines rendition of a bill as the date of mailing or personal delivery of a bill by a utility.

KCEC's electric service bills rendered to customers identify the bill date on the electric service bill in the "Bill Date" box on the bill.

Due Date

NMPRC 410.12.F requires KCEC to identify the date the bill is due on its electric bills sent to customers.

KCEC First Revised Rule No. 14(A): All bills for energy and service supplied are due when rendered, and are payable at the Utility's office on or before the date specified on Consumer's bill for electric service. At least 20 days will be allowed between the date of mailing of bill and final payment date.

KCEC Rate No. 1 – Residential Service Schedule specifically states under the Terms of Payment that the charges per billing period are net, due and payable within twenty (20) days from the date on the bill.

KCEC Rate No. 3 – Commercial Service Schedule specifically states under the Terms of Payment that the charges per billing period are net, due and payable within twenty (20) days from the date on the bill.

KCEC Rate No. 4 – Power Service Schedule specifically states under the Terms of Payment that the charges per billing period are net, due and payable within twenty (20) days from the date on the bill.

KCEC's electric service bills identify the date when payment of the bill is due in the "Due Date" box on the bill, which is the date that is twenty (20) days from the "Bill Date" listed on the bill.