



“Owned by those we serve.”



CEO'S

MESSAGE

Kit Carson Continues to Aid Federal Employees



Communities that Kit Carson Electric Cooperative (KCEC) serves have always banded together to assist our membership during difficult times. Many of KCEC members were impacted by the Federal Government shutdown at no fault of their own. KCEC, as well as others, decided to assist those affected by the shutdown. KCEC will not disconnect electric service for federal employees affected by the government shutdown, offers payment arrangements and financial assistance through our “Members Helping Members” Program.

Federal employees must submit a copy of their furlough letter in person or email to csr@kitcarson.com. KCEC’s “Members Helping Members” Program will assist federal employees and their families with an \$80 credit toward their electric bill. To be eligible for the Members Helping Members credit the federal employee must be listed on the electric account. KCEC encourages all those affected to apply.

KCEC understands the financial obligations of federal employees during this difficult time, assisting and helping our community members is what a cooperative is all about. KCEC will continue to assist until the budget issue in Washington is resolved.

We want to thank you for being a valuable member and appreciate you.

Sincerely, Luis A. Reyes, Jr, CEO

KCEC Solar

As we start the New Year, KCEC is progressively advancing toward its goal of 100% daytime solar by 2022. The status of KCEC solar arrays, with up to six megawatts of battery storage, scheduled for 2019, are as follows:

Array	Size of Array	Current Status of Project
Angel Fire, NM	2,000 kW (2MW)	KCEC waiting on contracts
Taos, NM (Town of Taos Water Treatment)	1,000 kW (1MW)	Working with the Town of Taos
Taos, NM (Town of Taos Water Treatment)	3,000 kW (3MW)	Waiting on Taos County Approval. Anticipated approval in April P&Z meeting
El Rito, NM (Northern NM College)	1,500 kW (1.5MW)	Waiting for the LOMA letter from FEMA
Questa, NM	1,5000 kW (1.5MW)	Waiting on Taos County Approval. Anticipated approval in April P&Z meeting

Kit Carson Internet Warns of Phishing Scams

A phishing scam is an attack attempt by a cybercriminal to gain sensitive information. Scammers will ask you to correct your address, date of birth, personal identification number, credit card information, bank account numbers and other details that can be used to steal your identity.

Cyber criminals often send out fake emails that look authentic to trick you to reveal personal and sensitive information. Scammers may also send an email with an innocent looking attachment, such as a zip file or word doc. If you download the attachment malicious software is installed on the computer. Many phishing scams are elaborate and believable. That is why so many people have followed a fake link or downloaded infected attachment. Beware of suspicious emails and phone calls. Knowledge is your greatest weapon against cyber criminals.

Here are some tips for prevention of phishing scams:

- Don't open any attachment or follow any link unless you are 100% secure and legitimate.
- Banks and credit card companies will never ask you to validate information via email.
- If you think you are the victim of an email scam, take action as soon as possible. Call your bank and financial institutions immediately.
- Change passwords to any site that may have your sensitive information.
- Run a virus scan
- Make sure your computer software is up to date
- Periodically review your bank accounts and credit card statement(s).
- Always remember if the offer sounds too good to be true it probably is.

If you have any questions, please feel free to call us at (575)-758-4838. We appreciate your business.

Did you know Kit Carson offers CPR certification classes? For more information, please contact John Ortega at jortega@kitcarson.com

Propane

PROPANE FUN FACT

In 1910, propane was first identified by Dr. Walter Snelling. He was working with liquefied gas and discovered that a bottle full of propane was enough to light a home for three weeks. He invented ways to liquefy this gas from the refining process of natural oil.

SAFETY TIPS

- **Use energy wisely-** Winter storms and the resulting inaccessible roads may make propane deliveries impossible for several days. Use energy conservatively by setting your thermostat to as low as is comfortable. Possibly a few degrees cooler at night and when nobody is home. Close off any rooms that don't need to be heated.
- **Order when you are at least at 20%-** We never guarantee the next delivery day due to unexpected circumstances. It is important to check your tank regularly, especially in the winter to avoid an extra charge of \$125-\$150 (+tax) to deliver propane to you in an emergency.

Current Pricing

February Residential Price - \$2.40

Bottle Dock Price - \$2.40

First fill (New Customer Price) - \$1.89

Tank lease - \$7.00 + tax per month

*Prices subject to change

CALL OUR OFFICE TO SIGN UP FOR E-STATEMENTS
& PAY YOUR BILL ONLINE AT WWW.KITCARSON.COM

Community

 **Enroll in Paperless Statements** 

 **Safe, Easy & Convenient** 

 **View Bill with the Option to Pay** 

 **24/7 Access Anywhere Anytime**

Ways to Sign Up:

- Call KCEC at (575)751-9064 or 1-800-944-8159
- Go to www.kitcarson.com. Click Electric Info then Go Green.
- Email KCEC at csr@kitcarson.com
- Walk in and speak with a KCEC Representative at our main office: 118 Cruz Alta Rd, Taos, NM,

Installing Solar Panels on Your House?



Please Contact KCEC First! (575)-758-2258

Kit Carson offices will be closed Monday February 18, 2019, in observance of Presidents Day. KCEC offices will resume normal business hours on Tuesday, February 19, 2019.

WHO WE ARE

Mark Poche

Mark Poche is the new Kit Carson Internet (KCI) Manager. Mark has decades of experience in the broadband and telecommunications field. Mark has a bachelor's degree in Advertising from the University of Texas and has spent majority of his career in management positions. Mark is excited to be part of the unique culture and traditions northern NM has to offer. Mark is ready to start his new journey with KCI.

Welcome Mark Poche!

Board of Trustees

Bobby Ortega	President	Questa	District 2
Cristobal Duran	Vice President	Rodarte	District 4
Manuel Medina	Secretary	Taos	District 1
Bruce Jassman	Treasurer	Angel Fire	District 5
David Torres	Trustee	Arroyo Seco	District 1
Robert Bresnahan	Trustee	Valle Escondido	District 1
Luisa Valerio Mylet	Trustee	Pot Creek	District 1
Bernie Torres	Trustee	Costilla	District 2
Arturo Rodarte	Trustee	Ojo Caliente	District 3
Russ Coyle	Trustee	Angel Fire	District 5

Next Board of Trustee monthly Board meeting will be held Tuesday, February 26, 2019 at 9:00am in the KCEC Boardroom.



Contact Us



MAIN OFFICE (575) 758-2258 or 1-800-688-6780

CUSTOMER SERVICE: (575) 751-9064 or 1-800-944-8159

CUSTOMER SERVICE FAX: (575) 758-4611

CUSTOMER SERVICE EMAIL: csr@kitcarson.com

ADMINISTRATION FAX: (575) 758-4890

AUTOMATED SYSTEM: (575) 751-8132

POWER OUTAGE/SERVICE INTERRUPTIONS: (575) 758-6100

EMERGENCY LINE-LOCATES: 1-800-321-2537

QUESTA OFFICE: (575) 586-2113 Open 8:00 - 4:30 on the fourth Wednesday of each month (except holidays).

KIT CARSON INTERNET: (575) 758-4838 or 1-800-758-4820

KIT CARSON PROPANE: (575) 758-7757

NEW MEXICO PUBLIC REGULATORY COMMISSION (PERA Building): 1-800-947-4722