



“Owned by those we serve.”



## CEO'S MESSAGE Moving Forward Into the New Year



On behalf of the Board of Trustees, CEO, Luis A. Reyes Jr., the management and employees of Kit Carson Electric, Kit Carson Internet, and Kit Carson Propane, it has been our pleasure to serve our members. The Kit Carson family of companies will continue to provide goods and services to our members in 2019. This would not have been possible without the hard work and dedication of our employees and most importantly the continued support from “YOU” our members. We will continue striving to enhance the quality of life in the products and services we offer for our residents and businesses in the communities Kit Carson Electric serves.

KCEC will continue to provide safe and reliable electric service. KCEC continues to implement an extremely aggressive maintenance and tree trimming program, upgrading the aging electric grid which enhances reliability, protects member property and greatly mitigates the risk of forest fires and unsafe conditions.

KCEC is continuing to lead the way in renewable energy and is one of the most progressive coops in the country. KCEC has approximately ten megawatts of solar renewables in its system which accounts for 28% of its load. KCEC plans to build out ten more megawatts, with the incorporation of battery storage, in 2019. These solar projects are creating local jobs in the region and providing all members with the benefit of protecting our future. KCEC is dedicated to its members and is striving to reach our “100% Daytime Solar by 2022” goal.

Kit Carson Internet (KCI) is aggressively connecting new customers daily while providing reliable and resilient internet service. KCI's main goal is to continue providing rural northern New Mexico residents and businesses with the opportunities and resources they need to thrive. In 2019, KCI is working on connecting customers to our system that we promised, back in 2014. We thank you for your patience and we look forward to serving you in 2019.

KCEC has approximately 29,000 meters, 7,000 broadband customers and 3,100 propane customers serving Taos, Colfax and Rio Arriba counties in North Central New Mexico, six municipalities, two Pueblos, Taos and Picuris. KCEC currently employs 129 local residents.

On behalf of Kit Carson Electric, its CEO, Board of Trustees and Employees; Thank you for supporting “Your” Member Owned Cooperative.

Sincerely, Luis A Reyes, Jr, CEO

## Kit Carson Electric and Guzman Energy Donate \$20,000 in Scholarships

Guzman Energy and Kit Carson Electric Cooperative (KCEC) have awarded \$20,000 in scholarship funds for students in rural northern New Mexico, marking the second straight year the organizations have partnered to help students throughout the state.

Also, since its inception in 1997, the KCEC Foundation has awarded approximately \$502,500 in scholarships to students in the communities it serves, providing them with the finances needed to facilitate their transition into higher education.

In the last two years, Guzman Energy and KCEC have given \$42,000 in scholarships to 65 students in rural northern New

Mexico.

Aimed at implementing multiple initiatives to benefit northern New Mexico communities served by KCEC, the Guzman Foundation works to foster competitiveness and spur greater opportunity in the communities it serves through academic scholarships and support initiatives that develop critical thinking and inspire creativity.

“We are very pleased with the generosity and commitment Guzman Energy is making to our community’s future by awarding 21 scholarships to deserving students,” said Kit Carson CEO Luis A. Reyes, Jr. “Guzman is joining KCEC in helping our best and brightest youth attain their career goals, and hopefully come back to the area to be our next generation of leaders.”



## Propane

You can help us by reporting any of the following safety concerns with Kit Carson Propane Tanks to our office at 575-758-7757.

Winter is approaching and we want to ensure the safety of our customers as well as our drivers. Here are some things you can do to help us make your delivery:

- Make sure your tank is clear and easy to access. Make sure nothing obstructs your tank. This will make it easier for delivery drivers to get to it.
- Keep tank ventilation clear. Watch out for ice and leaves that might clog ventilation. Clean off your tank whenever you notice anything that could impair airflow.
- Order when you are at least at 20%. We are unable to guarantee next day delivery. It is important to check your tank regularly, especially in the winter to avoid an extra charge of \$100 (+tax) to deliver propane. KCEI recommends customers utilize "Keep Full" option to avoid additional costs.

January Residential Price - \$2.40  
 Bottle Dock Price - \$2.40  
 First fill (New Customer Price) - \$1.89  
 Tank lease - \$7.00 + tax per month

CALL OUR OFFICE TO SIGN UP FOR E-STATEMENTS  
 &  
 PAY YOUR BILL ONLINE AT WWW.KITCARSON.COM

## WHO WE ARE



### Margaret Gonzales

Margaret is the Assistant Manager with Kit Carson Propane. Margaret oversees the entire Propane office and provides support to the manager when needed. She worked with Kit Carson Electric for thirteen years prior starting with Propane. Margaret enjoys sharing her knowledge with fellow co-workers and loves to see people succeed. She is very appreciative and confident with her team. Margaret always makes time for her family and enjoys visiting the ocean. She is always willing to learn new things.

**We Thank You Margaret!**

## Board of Trustees

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Cristobal Duran	Vice President	Rodarte	District 4
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Next Board of Trustee monthly Board meeting will be held

Tuesday, January 29, 2019 at 9:00am in the KCEC Boardroom.

## Taos Feeds Taos



celebrating 33 years!  
**TAOS FEEDS TAOS 2018**

KCEC was very honored to be part of Taos Feeds Taos again this year. Taos Feeds Taos is a non-profit corporation in its 33rd year. In December 2018 food baskets were distributed to over 1100 needy Taos county families. This is only possible with the help of the community. Non-perishable foods, cash donations, hams, fruits and vegetables were donated. Hundreds of people volunteered countless hours to fill and deliver boxes. Extra food was sent to the Shared Table, CAV, Ancianos, St. James and Our Lady of Guadalupe Parish.

Thank you!



### Contact Us



MAIN OFFICE (575) 758-2258 or 1-800-688-6780

CUSTOMER SERVICE: (575) 751-9064 or 1-800-944-8159

CUSTOMER SERVICE FAX: (575) 758-4611

CUSTOMER SERVICE EMAIL: [csr@kitcarson.com](mailto:csr@kitcarson.com)

ADMINISTRATION FAX: (575) 758-4890

AUTOMATED SYSTEM: (575) 751-8132

POWER OUTAGE/SERVICE INTERRUPTIONS: (575) 758-6100

EMERGENCY LINE-LOCATES: 1-800-321-2537

QUESTA OFFICE: (575) 586-2113 Open 8:00 - 4:30 on the fourth Wednesday of each month (except holidays).

KIT CARSON INTERNET: (575) 758-4838 or 1-800-758-4820

KIT CARSON ENERGY: (575) 758-7757

NEW MEXICO PUBLIC REGULATORY COMMISSION (PERA Building): 1-800-947-4722