



“Owned by those we serve.”



## CEO'S MESSAGE

### KCEC Partners with NREL to Create National Model

Recently, the Kit Carson Electric Cooperative team participated in the National Renewable Energy Laboratory's Solar Energy Innovation Network (SEIN). The Symposium was an opportunity for the SEIN program participants to share new solutions, research, and analysis on solar energy adoption. The purpose allowed participants to share the analytical tools and resources, build further knowledge and skills for organizations to replicate solar energy solutions, and to strengthen the network of stakeholders pursuing solar energy solutions to support implementation efforts across the nation.

The focus of the Symposium was:

- Solar and distributed energy resource (DER) procurement for cities
- Strategic pairing of solar and electric vehicle (EV) charging
- Solar and DERs for system resilience
- Strategic siting and locational value of solar and DERs

Kit Carson shared a tool called, (DG)2 – Distributed Energy on Distribution Grids. (DG)2 is a state-of-the-art planning and operations software that helps electricity distribution system operators and their energy suppliers modernize their grids. With (DG)2 an energy cooperative can integrate solar, energy storage, and other distributed energy resources. The future of software controls are underway.

The other participants in the cohort were the City of San Diego, Montana Renewable Energy Association and Montana Energy Office at the Department of Environmental Quality, City of Orlando, Utah Clean Energy – Salt Lake City, Park City, Moab, Center for Climate Protection, PJM Interconnection and National Association of Regulatory Utility Commissioners, Minnesota – Great Plains Institute, Clean Energy States Alliance – CT, DC, NH, RI, WA, WI.

In October 2019, Kit Carson will release a report, Resilient Renewable Energy Roadmap for Rural Electric Cooperatives, in conjunction with the Innovation Network.

Sincerely, Luis A. Reyes, Jr., CEO

## Forest Safety

KCEC hopes members enjoyed their 4th of July celebration. During camping and hiking season, KCEC encourages that members respect and follow the rules of the forest. KCEC encourages everyone to be safe and respect the valuable resource of our forest. For more information on rules, tips and guidance, visit <https://www.fs.fed.us/>. Have fun and enjoy the great outdoors!

## 2019 KCEC Annual Meeting

On June 08, 2018, 514 members attended the 2019 Kit Carson Electric Cooperative, Inc. (KCEC) Annual Meeting; which met the required quorum of 489 needed to conduct business. First and foremost, KCEC wants to thank all members who attended the meeting.

KCEC is celebrating its 75th year serving our members, not only with products and services, but enhancing the quality of life for northern New Mexico communities. The annual meeting was a place for friends, family and members to come together and visit with one another; and most importantly voice their opinions regarding KCEC.

KCEC registered more than the 489 members needed to conduct business. KCEC members acted and approved three by-law amendments. The gym was filled with excitement, cheers and celebration. The three by

laws that were approved:

- 18 year old members shall be eligible to become a Trustee
- Changed the annual meeting date from June to a Saturday in April except if such meeting, for any reason, cannot be held on that day, the date of the meeting shall be set by the Board of Trustees
- District meetings shall be held solely for electing Trustees; no business of the Cooperative shall be conducted at District meetings

During the meeting, KCEC recognized a number of employees that retired this past year, with a combined 147 years of service. KCEC wants to thank Johnny Valerio (44 years), Dennis Gonzales (42 years), David Santistevan (42 years) and Richard Jeantet (17 years) for their commitment and dedication.

KCEC Board President, Bobby Ortega recapped the long history and transformation of the co-op. CEO, Luis Reyes and Christopher Riley, co-founder of Guzman Energy, talked about the 10-year power contract between the two companies. KCEC and Guzman are in the fourth year of their agreement. KCEC is on track with its solar build out with the integration of battery storage.



## Propane

### Safety Check

Please confirm Kit Carson Propane has a clear path and access to your propane tank. The area around and underneath your propane tank must be free from debris. We want to thank you for being a loyal customer and don't forget to call us, the last week of July, for August fill special pricing!

Not a Kit Carson Propane Customer. The first fill pricing for new customers is \$1.69 per gallon. Tank set or gas check is free of charge (WITHOUT NECESSARY UPGRADES). \$20.00 NM State Permit fee required for tank sets.

## New Customer



### CURRENT PRICING

\*\*SUBJECT TO CHANGE\*\*

RESIDENTIAL PRICE - \$2.10

BOTTLE DOCK PRICE - \$2.10

FIRST FILL (NEW CUSTOMERS) - \$1.69

TANK LEASE - \$7.00 + TAX PER MONTH OR \$77.00 + TAX PER YEAR

ENROLL IN PAPERLESS STATEMENTS!

## Internet

Starting July 1st, 2019, Kit Carson Internet (KCI) will host Tier 1 customer service support in-house. Previously, KCI outsourced Tier 1 support to a third-party company. Tier 1 service deals with basic to moderate network issues. What will this mean for KCI customers? The benefits of bringing Tier 1 support internally:

- KCI customers are able to speak with a representative familiar with the KCEC territory area.
- Customers interact with a live representative not a machine
- KCI is hiring local employees
- Reduced customer wait time and faster issue solving
- KCI is saving \$\$\$ for our customers

KCI encourages customers to call (575)-758-4838, for any issues regarding their service. KCI continues to address the concerns of customers and wants to ensure the highest quality service. Stay tuned for further updates, programs and specials, from your local internet service provider.

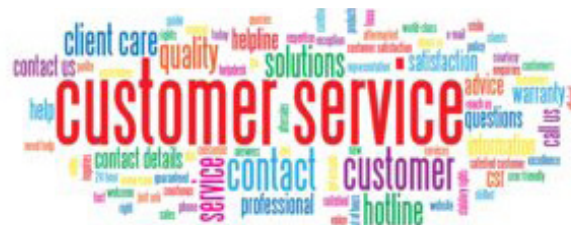
## WHO WE ARE



### Miguel Aguilar

Miguel Aguilar is an ISP NOC Technician/Tier 2 Support Specialist at Kit Carson Internet. Miguel works with the KCI's networking team facilitating the optimization of KCI's network. Miguel enjoys helping customers with their technical support questions and issues. Miguel says "I enjoy getting to work with and help out the people in the my community. I hope to bring the information I've learned throughout my college career and grow the network at Kit Carson Internet". Miguel loves his family, Taos and skiing.

**Thank You Miguel!**



### Contact Us



MAIN OFFICE (575) 758-2258 or 1-800-688-6780

CUSTOMER SERVICE: (575) 751-9064 or 1-800-944-8159

CUSTOMER SERVICE FAX: (575) 758-4611

CUSTOMER SERVICE EMAIL: [csr@kitcarson.com](mailto:csr@kitcarson.com)

ADMINISTRATION FAX: (575) 758-4890

AUTOMATED SYSTEM: (575) 751-8132

POWER OUTAGE/SERVICE INTERRUPTIONS: (575) 758-6100

EMERGENCY LINE-LOCATES: 1-800-321-2537

QUESTA OFFICE: (575) 586-2113 Open 8:00 - 4:30 on the fourth Wednesday of each month (except holidays).

KIT CARSON INTERNET: (575) 758-4838 or 1-800-758-4820

KIT CARSON PROPANE: (575) 758-7757  
NEW MEXICO PUBLIC REGULATORY COMMISSION  
(PERA Building): 1-800-947-4722

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## Board of Trustees

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Next Board of Trustee monthly Board meeting will be held  
Tuesday, July 30, 2019 at 9:00am in the KCEC Boardroom.