



PRESS RELEASE

KIT CARSON ELECTRIC SUSPENDS ELECTRIC DISCONNECTIONS DURING THE CORONAVIRUS EMERGENCY

March 16, 2020

KIT CARSON ELECTRIC COOPERATIVE, INC. announces it will be placing a moratorium on service disconnections for both residential and commercial customers, and it will remain in effect until further notice for members during the coronavirus / COVID-19 emergency.

For all members who have outstanding bills, who are laid off or furloughed from work, or who have a difficult time paying bills, please contact KCEC immediately to make arrangements ensuring your power remains on.

President Donald Trump on Friday declared the spread of COVID-19 a national emergency, and the Centers for Disease Control and Prevention has recommended an eight week halt to events of more than 50 people. Governor Michelle Lujan Grisham declared a health emergency last week, closing schools and instituting precautions and support for all New Mexicans.

"The Cooperative is committed to assisting every member through these difficult times. We know there will be many challenges associated with this pandemic in our rural community," said Luis A. Reyes, Jr., C.E.O. of KCEC. "We are taking these actions -suspending all and any disconnections, enhancing our online billing payment portals, relief of late fees, as well as, lending our crews in support of food delivery to meet the needs in the community. We recognize that this situation is changing rapidly. It is an uncertain time for many of our members and KCEC is committed to ease the stress many are experiencing."

A host of other utilities have taken similar actions. KCEC is proud to serve its members in this way at this time.

Stay safe and healthy.

For general information and updates please see:

<https://kitcarson.com/>

<https://www.governor.state.nm.us/press-releases/>

Please call to make payment arrangements.
Kit Carson Electric Cooperative
Collections at (575) 758-2258 ext. 137 or 180