



Important Technical Bulletin & Update

Due to the recent Coronavirus outbreak, there will be an ever-increasing demand on local broadband providers, the internet and the world-wide web in general.

As more people are home during this emergency or quarantined due to the virus, the demands on internet traffic will be vastly greater than normal. Children out of school, parents off work and people working from home will increase demand exponentially and will create delays and slower speeds outside our network as traffic moves to the worldwide web.

We want to assure you that Kit Carson's Internet can handle this traffic at normal performance speeds on its network, however once your traffic is transported to the worldwide web, we are not able to control speeds outside of our network. It is highly likely that all streaming media sites such as Hulu, Netflix, Amazon, etc. and other popular streaming sites will be most affected. Additionally, online gaming sites too will likely experience higher than normal traffic resulting in slower than normal access or buffering.

Since all these sites are outside of our network and control, it is likely due to the enormity of traffic impacting the web, that you may encounter abnormal or slower than normal performance. Please be assured that we will continue to monitor our networks for maximum efficiency and performance. Thank you for being a valued Kit Carson Internet Customer.