



“Owned by those we serve.”



Kit Carson Internet (KCI) is now offering an online chat! Don't like speaking with a Customer Service Representative over the phone? KCI's new live chat feature creates a personal connection with customers looking for support. It's a fast and effective way to offer help. Go to kitcarson.com and click the Kit Carson Internet tab to get started.

Benefits of using live chat:

- Convenience. Customers can use it with minimal disruption to their day, typing out messages while continuing to multi-task.
- Live chat offers an instant connection to a real live person.
- Solve any issues regarding your account without leaving the privacy of your own home.

TRY OUR NEW

LIVE CHAT



KCI chat will be available during normal business hours, Monday through Friday, 8:00 am to 4:30 pm. For outage inquiries and submissions, please visit our website, or call 575-758-4838.

We are your hometown/member owned internet service provider. We have many rates and services to choose from to fit all budgets. If you utilize Kit Carson's other services, whether it's electric or propane, give us a try. Call today 575-758-4838 to get your highspeed internet connection @ the speed of light!

CEO'S MESSAGE

Solar arrays in El Rito and Questa Come Online

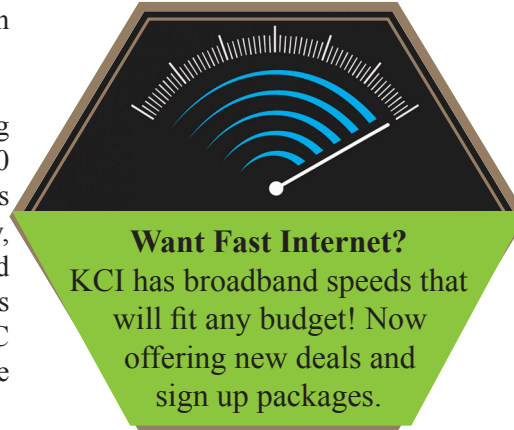
Two new solar arrays in Kit Carson Electric Cooperative's (KCEC) territory have come online, bringing three additional megawatts of solar power to KCEC's service area. A 1.5 MW solar array located on the Northern New Mexico College's El Rito campus became operational on Dec. 20, and the 1.5 MW array located in Questa became operational on January 2, 2020.

These two arrays help KCEC come closer to meeting its goal of powering the communities it serves with 100 percent solar energy during the day by 2022. KCEC set this goal when it began its partnership with Guzman Energy, a wholesale power provider who develops customized energy solutions to meet the priorities and goals of its customers. This partnership will not only enable KCEC to meet its daytime solar goal but will ultimately decrease its wholesale power costs by approximately 40 percent.

Construction of the El Rito array began in September 2019. Its 6,000 panels bring 1.5 MW of solar power to not only Northern New Mexico College, El Rito campus, but also 850 homes and businesses. This array has revitalized the Northern campus and created new opportunities for the local community. Five public school districts have come together to support a mill levy on the ballot this fall that will reintroduce career technical education at Northern to include plumbing, pipefitting and electrician training, as well as apprenticeship opportunities for local high school students.

With these two new arrays becoming operational, KCEC now has 16 live solar arrays, bringing a total of 16.8 MW of solar power to local homes and businesses. Four more arrays are in development, and once complete, KCEC will have a total of 53 MW of renewable energy, including 38 MW of solar and 15 MW of storage capacity. To see more, go to www.kitcarson.com.

Sincerely, Luis A. Reyes Jr., CEO



Did You Recently Purchase a New Appliance or Add One To Your Home?

As a customer of Kit Carson Propane, Inc. you are required to alert us to any additional appliances, gas lines, etc. that have been added to your propane system. If any modifications are completed to your system you must receive a gas check from us prior to receiving any further propane deliveries. Thank you.

Propane Customer Reminders

Ordering at 20% helps to alleviate trip charges and any other incidentals related to an emergency, after hour delivery.

- PLEASE KEEP YOUR DRIVEWAY CLEAR
- DO NOT BLOCK ACCESS TO PROPANE TANK
- INFORM OFFICE OF CHANGES TO LOCKS
- SAFETY IS OUR #1 PRIORITY



CURRENT PRICING

SUBJECT TO CHANGE

RESIDENTIAL PRICE - \$2.05/gal

BOTTLE DOCK PRICE - \$2.05/gal

FIRST FILL (NEW CUSTOMERS) - \$1.99/gal

TANK LEASE - \$7.00 + TAX PER MONTH OR \$77.00 + TAX PER YEAR

ENROLL IN PAPERLESS STATEMENTS!



Interested in putting solar panels on your house or business?

Our goal is to provide you with accessible information to make your interconnection as streamlined as possible. Please fill out the KCEC Solar Net-Metering Application form and submit for approval, prior to submitting an interconnection application. The form can be found at kitcarson.com. Please call KCEC at 575-758-2258, for more information.



WHO WE ARE



Richard Martinez

Richard Martinez graduated from Taos High School in 1994. He studied electric engineering at NMSU, where he received his bachelor's degree in 2002 and Masters in 2008. In 2008, Richard Martinez started as a System Engineer with KCEC. Currently, Richard is our Chief Operating Officer for the Co-op. Richard supervises many employees and departments to keep the lights on. Richard loves spending time with his wife Cindy and his daughter Haley. Richard is an integral part of the KCEC team. We thank him for all he does for his community!

KCEC, Internet and Propane will be closed in observance of President's Day. Our offices will be closed Monday, February 17, 2020. Have a safe and happy President's Day!

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Contact Us



MAIN OFFICE (575) 758-2258 or 1-800-688-6780

CUSTOMER SERVICE: (575) 751-9064 or 1-800-944-8159

CUSTOMER SERVICE FAX: (575) 758-4611

CUSTOMER SERVICE EMAIL: csr@kitcarson.com

ADMINISTRATION FAX: (575) 758-4890

AUTOMATED SYSTEM: (575) 751-8132

POWER OUTAGE/SERVICE INTERRUPTIONS: (575) 758-6100

EMERGENCY LINE-LOCATES: 1-800-321-2537

QUESTA OFFICE: (575) 586-2113 Open 8:00 - 4:30 on the fourth Wednesday of each month (except holidays).

KIT CARSON INTERNET: (575) 758-4838 or 1-800-758-4820

KIT CARSON PROPANE: (575) 758-7757
NEW MEXICO PUBLIC REGULATORY COMMISSION

(PERA Building): 1-800-947-4722
* This institution is an equal opportunity provider and employer

Next Board of Trustee monthly Board meeting will be held Thursday, February 27, 2019 at 9:00am in the KCEC Boardroom.