



“Owned by those we serve.”



Kit Carson Internet Expands W-Fi Coverage and Create More Hotposts

KCI has installed a total of 21 free Wi-Fi hotspots that encompass all of KCI's territory. Four new installations have been placed within Taos and Picuris Pueblo. New hot spots have also been placed in the Questa area. KCI is dedicated to serving all of our communities and leaving no one without the ability to receive Wi-Fi internet access. Please visit us at kitcarson.com for password and map of free wireless Wi-Fi spots



Enchanted Circle of Northern NM Receives Electric Vehicle Charging Station Grant

KCEC is commending the hard work by the municipalites, tribes, governments and Enchanted Circle members for embarking on creating the future for electric vehicle charging stations. KCEC and their partners have received a New Mexico Environment Department (NMED) grant award in the amount of \$200,000 as one of 43 projects throughout the state from the Volkswagen Settlement Fund. The grant is meant to initiate an EV charging station network in the state and for the Enchanted Circle. Not only will EVs reduce our carbon emissions, they will provide a new opportunity for rural communities to invest in electric vehicles.

Kit Carson Electric Cooperative is proud to be the recipient of this award and looks forward to further enhancing its electric vehicle infrastructure implementation plan throughout the Enchanted Circle. To view full press release, visit us at kitcarson.com

CEO'S

MESSAGE

KCEC Board of Trustees Postpone 2020 KCEC Annual Meeting and District Board Elections.



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Kit Carson Electric Cooperative (KCEC) has been carefully monitoring the spread of the coronavirus disease (COVID-19), and we want to assure you that the health and safety of our members and employees are of great concern as we consider the impact to our business. Each year in June, KCEC invites members out for a day of cooperative business at our KCEC Annual Meeting.

In March, New Mexico Governor Michelle Lujan Grisham declared a statewide public health emergency due to the COVID-19 pandemic. This Executive Order restricted the gatherings of up to 10 people. Residents are required to utilize physical distancing of six feet. Governor Lujan Grisham, later announced the suspended operation of all non-essential businesses, including all basic retail and dine-in services across the entire state. The Governor has cut in half the gathering number. Groups of more than five are no longer allowed to gather.

In accordance with the Executive Order of the Governor and consistent with Center for Disease Control and Prevention (CDC) regarding the COVID-19 pandemic, KCEC's Board of Trustees has made the difficult decision to postpone the 2020 KCEC Annual Meeting and District Board Elections until further notice. This decision was made to demonstrate care with the health and safety of both our members and employees in light of the COVID-19 situation. The strength of our Cooperative comes from our members.

The KCEC Board of Trustees approved two resolutions at their April 28, 2020 monthly Board Meeting regarding postponement of the annual meeting and Board elections. Both resolutions can be found at www.kitcarson.com

The annual meeting is a special time for co-op members to gather, hear from co-op leadership and, perhaps most importantly, hear from your board members throughout the service territory. Having your voice heard and participating in the democratic process is important. It ensures that your best interests are taken into consideration in all decisions made by the board.

From all your friends at KCEC, we want to thank you for your understanding and flexibility as we proceed with the rescheduling of our annual meeting and district board elections. We hope to see you when events have been rescheduled.

Sincerely, Luis A. Reyes Jr., CEO

Lobby Hours!

Please visit us at kitcarson.com for our current COVID-19 lobby hours and company updates.

MAY SPECIAL!!!

\$1.80
PER GALLON

**WE ARE IN THIS
TOGETHER**



For the Month of May, Kit Carson Propane is Offering \$1.80 per gallon for Residential and Bottle Dock Customers. We are Committed to You!



Learn more at www.kitcarson.com

Fuel Adjustment and Bill Payments During COVID-19

KCEC has a Fuel Adjustment Clause (FAC) charge that appears monthly on every electric bill. The FAC is a mechanism that permits utilities to adjust power costs on a monthly basis related to the cost of purchased power. The FAC is based on the amount of electricity KCEC members consume, including residential and commercial. Businesses, municipalities, and ski area's account for majority of KCEC's load. When those entities usage decreases the FAC changes. Keep in mind the FAC may increase during the COVID-19 pandemic.

KCEC announces it will be placing a moratorium on service disconnections for residential customers, and it will remain in effect until further notice for members during the coronavirus / COVID-19 emergency.

For all members who have outstanding bills, who are laid off or furloughed from work, or who have a difficult time paying bills, please contact KCEC immediately to make payment arrangements. Importantly, these disconnect suspensions are not bill waivers. KCEC companies are working with their members on deferred payment plans and other assistance to ease the transition once the pandemic has passed. KCEC is encouraging their members to pay at least a portion of their bill as they are able. Taking this simple step can help avoid a large multi-month balance when the pandemic is over. Business accounts are subject to disconnect; therefore we encourage businesses to contact KCEC to discuss account balances.

WHO WE ARE



Congratulations!

The year 2020 will go down in our history books as one of the most trying years in the history of not only our nation but the world! So many of our traditions have been interrupted in ways we never dreamed possible as it has affected the way we meet together as people. KCEC is proud to serve the high school districts, UNM-Taos and Northern NM College in our communities. KCEC wants to congratulate all Seniors and Graduates in our service territory and simply express our prayers and blessings on your graduation and wish you a successful future.

Board of Trustees

Bobby Ortega	President	Questa	District 2
Cristobal Duran	Vice President	Rodarte	District 4
Manuel Medina	Secretary	Taos	District 1
Bruce Jassman	Treasurer	Angel Fire	District 5
David Torres	Trustee	Arroyo Seco	District 1
Robert Bresnahan	Trustee	Valle Escondido	District 1
Luisa Valerio Mylet	Trustee	Pot Creek	District 1
Bernie Torres	Trustee	Costilla	District 2
Arturo Rodarte	Trustee	Ojo Caliente	District 3
Russ Coyle	Trustee	Angel Fire	District 5
Michael Romero	Trustee	Vadito	District 4

Next Board of Trustee monthly Board meeting will be held
May 26, 2020 at 9:00 am via virtual conferencing.



Contact Us



MAIN OFFICE (575) 758-2258 or 1-800-688-6780

CUSTOMER SERVICE: (575) 751-9064 or 1-800-944-8159

CUSTOMER SERVICE FAX: (575) 758-4611

CUSTOMER SERVICE EMAIL: csr@kitcarson.com

ADMINISTRATION FAX: (575) 758-4890

AUTOMATED SYSTEM: (575) 751-8132

POWER OUTAGE/SERVICE INTERRUPTIONS: (575) 758-6100

EMERGENCY LINE-LOCATES: 1-800-321-2537

QUESTA OFFICE: (575) 586-2113 Closed until further notice.

KIT CARSON INTERNET: (575) 758-4838 or 1-800-758-4820

KIT CARSON PROPANE: (575) 758-7757
NEW MEXICO PUBLIC REGULATORY COMMISSION

(PERA Building): 1-800-947-4722

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