STAYING CONNECTED

September 2020 Volume VIII Issue VIII







CEO'S **MESSAGE Holy Cross Medical Support**

It is no secret that our local health care institution, Holy Cross Hospital, has faced a number of challenges in recent years. National changes to healthcare and continued cuts by the government have put rural hospitals around the country in serious danger - our own hospital included.

Budget concerns have forced the hospital to postpone much-needed capital improvements and equipment purchases. The hospital has also been forced to continually postpone employee salary raises, making it difficult to offer competitive wages to medical professionals and attract potential employees.

Unfortunately, the hospital is already operating under difficult financial conditions. They simply do not have the funds to both implement the needed facility improvements and keep offering all their current services.

For this reason, Holy Cross Hospital is asking the community for support in renewing its mill levy funding.

In 2016, the community voted in favor of providing one mill to support the hospital. A mill levy is a tax rate applied to the assessed value of a property. The cost of one mill is approximately \$33 for every \$100,000 of appraised property value.

The Taos County Commission has approved a resolution to add the mill levy renewal to the November 2020 ballot. Taos County voters will be asked whether to renew the one mill rate for the next 8 years.

Over the proposed 8 years of the mill levy, it would raise about \$10 million to support our local hospital and medical center. The mill levy renewal will help make sure that the residents of our community have access to vital health care services. Mill levies are a very common method of supporting hospitals nationally, and represent one of the best ways to support our own.

I believe it is our responsibility to help protect and support our hospital and ensure that we can continue accessing healthcare right here in Taos. I will be voting in favor of the mill levy in November.

We need to keep our hospital in our community for our elderly residents, for other retirees who are considering relocating here, for visitors, for every member of our community. We all deserve local access to great healthcare, and together we can make sure that remains possible. Please ensure we can keep our health care local.

Sincerely, Luis A. Reyes Jr., CEO of KCEC

100% Student Connect Learning **Program**

Kit Carson Internet (KCI) is working with the 5 local school districts, SMU, UNM-Taos, NNMC, Taos Pueblo and Picuris Pueblos and all Charter Schools in connecting Fiber Optic to all students within our

> service territory focusing on lowand moderate-income families but not leaving any students behind.

> The five school districts that KCI serves are Taos, Questa, Mesa Vista, Penasco and Cimarron as well as the institutions of higher learning mentioned above.

> Coordination meetings are held with Schools Superintendent's and IT professionals at each school to develop lists of those who require

service(students, teachers and support personnel that are lacking in broadband connectivity).

The 100% program consists of a fiber optic drop to each home at no cost to the homeowner. If a router is required for students, a router is supplied by KCI.

KCI's acomplishments:

PLANNED

continues with

POWER

the

PLANNED POWER OUTAGES

during the month of September

and October. Please visit us

at kitcarson.com for more

information

series

- KCI has installed more than 200 students with broadband with a special monthly discount since March 2020 or start of the pandemic. KCI has invested over \$323,692 for student internet connections (fiber drop and router).
- There are more than 1,300 students that lack the adequate internet speeds to participate fully in distance learning curriculum.
- 800 students currently on waiting lists for connections (made application and approved)
- KCI has invested and installed 23 community Wi-Fi hotspots: valued at \$38,849.

Propane

September Specials



Due to the large volume of calls Kit Carson Propane received in August, we encourage you to place your propane order early.

The 20% Order Request – It is important for propane orders to be placed when your tank is at 20%. This ensures that you will have enough propane to last until you receive your delivery. Our drivers can only handle a specific number of orders per day depending on the terrain and location of the orders. Ordering at 20% helps to alleviate trip charges and any other incidentals related to an emergency, after hour delivery.

Residential price - \$1.90 per gallon Bottle dock price - \$1.90 per gallon Tank lease - \$7.00 plus tax per month First fill (new customer price) \$1.79 per gallon.

Tank set or gas check (new customer) - free of charge (without necessary upgrades). \$20.00 NM state permit fee required for tank sets.

We are also offering contactless customer service through our online portal! Registration is fast and easy! Learn more at www.kitcarson.com

WHO WE ARE

Happy Labor Day!

Labor Day, celebrated in the United States on the first Monday of each September, is the nation's official commemoration of its workers' contributions to national strength, prosperity and well-being. During these difficult times, KCEC wants to thank all of our employees, first responders and all those overcoming COVID-19 obstacles. Thank you for staying safe by staying at home, washing your hands, practicing social distancing and wearing a mask.

Board of Trustees

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Next Board of Trustee monthly Board meeting will be held
September 29, 2020 at 9:00 am via virtual conferencing.

Community

Take Action! This year Community Against Violence (CAV) will have its 18th Annual Radiothon/Fall Fundraiser a little different because of the pandemic. More than ever, we need your help to keep programs and resources available in our northern communities. You are an important part of this. Please donate by calling the KTAOS radio station at 575-758-8882 on Thursday, October 8th from 7-10 a.m. and 3-6 pm; mail your donation to CAV, 945 Salazar Rd., Taos, NM 87571; or donate online at TaosCAV.org. Thank you!

KCEC appreciates the valuable work CAV attributes to the community. KCEC is a proud sponsor and partner of CAV.





Contact Us



MAIN OFFICE (575) 758-2258 or 1-800-688-6780

CUSTOMER SERVICE: (575) 751-9064 or 1-800-944-8159

CUSTOMER SERVICE FAX: (575) 758-4611

 $\pmb{\text{CUSTOMER SERVICE EMAIL: csr@kitcarson.com}}\\$

ADMINISTRATION FAX: (575) 758-4890

AUTOMATED SYSTEM: (575) 751-8132

POWER OUTAGE/SERVICE INTERRUPTIONS: (575) 758-6100

EMERGENCY LINE-LOCATES: 1-800-321-2537

QUESTA OFFICE: (575) 586-2113 Closed until further notice

KIT CARSON INTERNET: (575) 758-4838 or

KII CARSON INTERNET: (575) 758-4838 or 1-800-758-4820

KIT CARSON PROPANE: (575) 758-7757 NEW MEXICO PUBLIC REGULATORY COMMISSION:

1-800-947-4722

* This institution is an equal opportunity provider and employer