



**For Immediate Release**

November 16, 2020

Governor Michelle Lujan Grisham's has issued a new executive order and Kit Carson Electric, Internet and Propane offices will be closing their lobbies. Out of safety for our employees and our members, the lobbies will be closed starting Monday, November 16th until further notice. KCEC offices will continue to conduct regular business office hours in order to update members with information, assist with online bill pay and answer questions. We encourage members to utilize online information. You can pay your bill online, over the phone, check or money order. Thank you for doing your part to reduce the spread of COVID. KCEC wants to say thank you for your patience during these hard and challenging times.

*November 13, 2020 – from the Governor's Press Release*

***N.M. hits 'reset,' re-enacting most heightened level of statewide public health restrictions  
New Mexicans instructed to shelter in place through Nov. 30th***

*SANTA FE – Gov. Michelle Lujan Grisham and state health officials on Friday announced the state of New Mexico will temporarily re-enact a statewide order closing in-person services for all non-essential activities in order to blunt the unprecedented spike of COVID-19 illnesses and to attempt to relieve dramatically escalating strain on hospitals and health care providers across the state.*

*The heightened restrictions statewide, enacted through an amended emergency public health order issued by the state Department of Health, will be in effect for two weeks.*

*The restrictions are effective Monday, Nov. 16, through Monday, Nov. 30. (See the full health order online)*

**The KCEC lobby offices will be closed on Monday, November 16, 2020**



Kit Carson Internet  
(575) 758-4838



Kit Carson Propane  
(575) 758-7757



Kit Carson Electric  
(575) 751-9064 and 1 (800) 688-6780  
Automated System: (575)-751-8132  
csr@kitcarson.com

There will be NO DISCONNECTIONS due to COVID for Kit Carson Electric, Propane or Internet for residential customers during the winter months per the NMPRC moratorium. It is essential for those who are challenged to pay bills and make a payment plan with each utility company. Pay what you can in these difficult times.