

STAYING CONNECTED

March 2021

Volume IX Issue III

visit us at www.kitcarson.com



 KCEC is 56% Daytime Solar



CEO'S

MESSAGE

Kit Carson Electric Cooperative

Critical Community Information

TAOS, NM – March 2, 2021 – Kit Carson Electric Cooperative (KCEC) continues to proactively expand and provide its broadband services for the COVID 19 Health Emergency's response and recovery work in our community.

In summary, KCEC has secured grants and loans totaling \$26 million to deploy and expand high speed fiber-optic internet access for its rural broadband customers. These grants will help ensure critical broadband connection to those within the KCEC territory most in need, as well as support the cooperative's smart grid initiatives. These funds are part of a broader effort to close the digital divide in rural America.

KCEC was awarded \$634,687 by the New Mexico Public Regulatory Commission (NMPRC) to support high-speed internet service for low-income residents, students, and tribal members. This award will connect 550 locations to broadband services. KCEC will complete this grant in a strategic, 12-month timeframe. NMPRC awards multiple ISPs annually with funding to help build or upgrade networks around New Mexico. If you have students working from home and still need high-speed internet, fill out this application at: <https://kitcarson.com/internet/students-without-internet-form>

Remember, if you need free Wi-Fi while out and about, KCEC has installed 30 free Wi-Fi hotspots in primary locations throughout its territory to support members during the COVID -19 Pandemic. KCEC continues to enhance coverage and installation of these free Wi-Fi networks.

KCEC is closely following the legislative session. There are many bills in process that can positively impact our community and the cooperative. If you would like to learn more about legislative bills go to: https://www.nmlegis.gov/legislation/bill_finder

Sincerely,

Luis A. Reyes Jr., CEO of Kit Carson Electric Cooperative

PREVENT ELECTRIC DISCONNECTIONS

Dear Member,

It has come to our attention that the NMPRC Moratoriums on disconnections will soon be lifted. This will require any account holder who is having a challenging time paying their electric bills make a payment arrangement with Kit Carson Electric Cooperative. The account holder will need to call our office and sign a payment arrangement in order to avoid disconnection.

Delinquent accounts without an executed and written payment arrangement will be disconnected per the NMPRC disconnection rules.

INTERNET CONNECTIONS

Dear Member,

Kit Carson Internet has received funds to install internet for families with students. If you have students working from home and still need high-speed internet, fill out this application:

<https://kitcarson.com/internet/students-without-internet-form>

Or call the main office for assistance at 575.758.4838



March Special

KEEPING THE HEAT ON!

For the Month of March, Kit Carson Propane is offering \$2.50 per gallon for Residential and Bottle Dock Customers. PRICES ARE SUBJECT TO CHANGE!! We Are Committed to You!

We are offering contactless customer service through our online portal! Registration is quick and simple! Learn more at www.kitcarson.com

Please call the office at 20% to avoid running out of fuel. Please keep driveways, and area under tanks clear and free from debris.

Please inform office if roads to property are in bad condition.

Safety is our # 1 concern. Please allow 5-7 business days for deliveries to be complete.

\$1.89 PER GALLON FOR NEW CUSTOMERS

TANK SETS & GAS CHECKS ARE FREE OF CHARGE WITHOUT NECESSARY UPGRADES UPGRADES

If you are having a challenging time paying your propane bill, ask to fill out a LIHEAP application.

TAOS SHOP LOCAL
Put Your Money Where Your Heart Is!
Make a Plan to SHOP LOCAL and SHOP SAFE
 visit: taoschamber.com or @taoschamber
#SHOPLOCAL • #SHOPSAFE • #MASKUP • #NMSAFE

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Next Board of Trustee monthly meeting will be held on March 30, 2021 at 9:00 am via virtual conferencing.

¡Que Viva Taos! ¡Que Viva Vacunacion!

Take Care of The Taos Community. Help our Ancianos (people 75+) get registered for the COVID-19 Vaccine with these easy steps:

Step 1: Register at www.vaccinenm.org or call 855-600-3453

Step 2: Receive a CONFIRMATION Code confirming your registration.

Step 3: WAIT to hear from the NMDOH.

Step 4: Receive a notification from NMDOH providing you with an EVENT Code and schedule your COVID-19 vaccine appointment.

Step 5: Go into your profile and indicate that you have received your first COVID-19 vaccine.

Step 6: WAIT to hear from NMDOH to get your Second Dose EVENT Code.



Contact Us



Internet Tech Support hours are Monday through Friday, 7 am to 7 pm and Saturdays and Sundays, from 8:00 am to 4:30 pm. Please call 575.758.4838 and opt for Tech Support when prompted.

MAIN OFFICE (575) 758-2258 or 1-800-688-6780

CUSTOMER SERVICE: (575) 751-9064 or 1-800-944-8159

CUSTOMER SERVICE FAX: (575) 758-4611

CUSTOMER SERVICE EMAIL: csr@kitcarson.com

ADMINISTRATION FAX: (575) 758-4890

AUTOMATED SYSTEM: (575) 751-8132

POWER OUTAGE/SERVICE INTERRUPTIONS: (575) 758-6100

EMERGENCY LINE-LOCATES: 1-800-321-2537

QUESTA OFFICE: (575) 586-2113 Closed until further notice.

KIT CARSON INTERNET: (575) 758-4838 or 1-800-758-4820

KIT CARSON PROPANE: (575) 758-7757

NEW MEXICO PUBLIC REGULATORY COMMISSION: 1-800-947-4722