

# DON'T GET HOOKED BY PHISHING SCAMS

## FROM

- Is the sender unfamiliar?
- Is the email address suspicious or misspelled?

## SEND TIME

- Was the email sent early in the morning, as if from a foreign time zone?

## SPELLING

- Does the email contain misspellings or poor grammar?

## WEB LINKS

- Is the web address a misspelling of a well-known website?
- When you mouse over the link, is the destination address different than the one in the email?

**Phishing** occurs when hackers try to trick you into revealing personal information or downloading malicious software onto your computer or mobile device. Ask yourself these questions when you receive a suspicious email to keep from being "hooked" by a phishing scam.



## SUBJECT

- Is the subject a reply to an email you never sent?
- Does the subject not match the content of the email?

## CONTENT

- Is the email demanding that you do something immediately?
- Does the email threaten consequences if you don't do something?
- Does the email promise a reward in return for your immediate action?

## ATTACHMENTS

- Does the email include an unexpected attachment, or one unrelated to the email content?
- Is the attachment an unsafe file type? (The only completely safe file type is TXT.)

A simple line drawing of a document with a hook in its top right corner. The document is rectangular with a folded top edge, and the hook is positioned as if it has just caught the document. The document has a small 'G' icon in the bottom right corner.

**From:** WellsFarqoSupprot@WellsFarqo.net  
**To:** You@YourEmail.com  
**Date:** January 1, 2019 3:00 AM  
**Subject:** Alert: Online ID has been suspended.

Dear Customer,

Your account needs verification, Suspected Account Activites was found. Weve temporarily disabled your account access. Failure to complete verification in 5days your account will be permanently closed.

Sign in to your online banking to verify your account.  
<http://www.wellsfarqo.net/verify>

Wells Fargo Support Team