

7

CONTACT THE  
EXPERTS FOR  
MORE HELP



Everyone's situation is unique. What may work for your friend or family member may not work for you. If you need more help, our knowledgeable staff will be happy to assist you.

575-758-4838  
csr@kitcarson.com  
kitcarson.com



**KIT CARSON**  
Internet

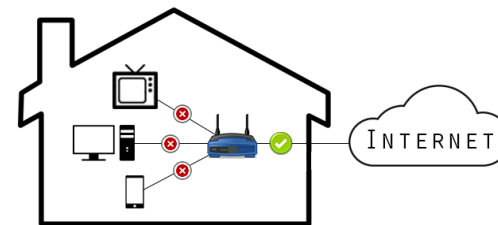
575-758-4838 · kitcarson.com

5

CHECK YOUR  
CONNECTIONS

No internet? Ensure all router and modem cables are completely inserted.

Remove each cable from your modem and router and reconnect them. Test your internet signal by connecting a computer directly to your modem using an ethernet cable. If the computer gets internet when connected to the modem but not over wifi, consult your router's manual for troubleshooting steps.



6

SWITCH TO WIRED  
LINES WHERE  
POSSIBLE

Connect devices directly to your router via an ethernet cable whenever possible.

Some devices (laptops, game consoles, some Roku devices, etc.) have ports to connect directly to your router. These direct links provide better internet connections and also free up your wifi network for your remaining wireless devices.

575-758-4838 · kitcarson.com

## SUPERCARGE YOUR WI-FI IN 7 EASY STEPS

Is your wi-fi slow or unreliable?

Do you have trouble loading web pages or images on your phone or tablet?

Have you had issues streaming videos on Netflix or Youtube?

READ ON FOR TIPS TO MAXIMIZE  
YOUR WI-FI SPEEDS!

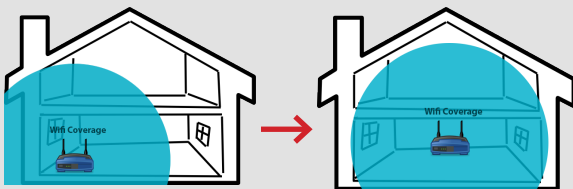


**KIT CARSON**  
Internet

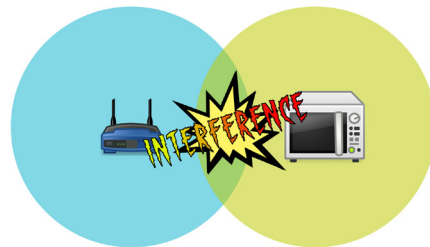
# 1

## KEEP IT CENTRAL

Place your router in a central location in your home, mounted up high if possible.



Your wifi signal is sent out from your router in all directions, like a bubble. The ideal router location will likely be near the center of your home to ensure maximum coverage.



# 2

## AVOID METAL OBJECTS OR CONFLICTING SIGNALS

Avoid placing your router in a location with a lot of interference, like your kitchen.

Wifi signals are distributed via radio waves. Common household items that send out or reflect radio signals can weaken the signal being sent by your router. Larger objects like big screen TVs or refrigerators can block or degrade signals.

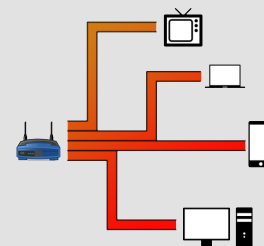
Try to place your router someplace away from:

- Microwaves, TVs, Refrigerators
- 2.4GHz Baby monitors (look for 900MHz models)
- Solid walls (brick, concrete, drywall)
- Any large metal object

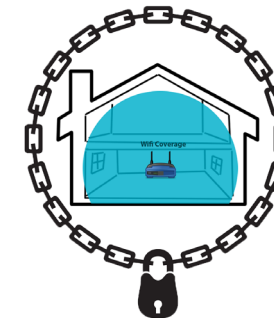
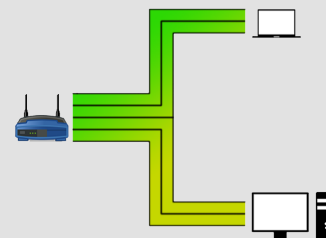
# 3

## REDUCE THE NUMBER OF CONNECTED DEVICES

Try turning some devices off and see if the connection speed improves.



Your wifi signals are only capable of carrying a limited amount of data at one time (your “wifi bandwidth”). Connect too many devices using too much data, and your router’s bandwidth will be completely in use, slowing everything down.



# 4

## PROTECT YOUR NETWORK

Secure your wifi network with a password.

It’s extremely important to password protect your wifi network. Otherwise, anyone who’s in range will be able to connect to your network, causing all sorts of security problems and potentially slowing down your connection.