



CEO'S MESSAGE

**It's Not Too Late to Apply for Rental
Utility Assistance. KCEC Wants to Help**

DO YOU NEED HELP PAYING YOUR UTILITIES? WE CAN HELP.

Kit Carson Electric Cooperative (KCEC) Members,

The state of New Mexico will grant \$170M of federal aid to New Mexicans for rental and utility assistance to households experiencing financial hardship due to the COVID-19 outbreak.

What is covered?

Rent, utility bills (electric, propane and internet), water and sewer, trash removal, and other expenses related to housing costs such as hotel/motel costs.

If you need help paying your electric, internet or propane bill?

Please fill out the Tenant Certification for Utility Assistance form on KCEC's website. For a paper application, please stop by your Kit Carson Electric, Internet or Propane office.

Form must be returned to utility in order to qualify for the bulk attestation portion of the program. Customer is not required to attach documents, just complete, sign and return the form to the utility.

Contact Kit Carson Electric, Propane and Internet Offices for more information. Visit kitcarson.com for quick and easy application.

KCEC wants to help its members catch up on their utility bills. The application is quick and easy to complete. The assistance program will provide up to 12 months prior and three months in advance of your utility bill. KCEC wants to encourage members to take advantage of the assistance program.

Members have to submit the Tenant Certification form to their local KCEC office before August 31, 2021.

Please call KCEC offices for more information. Thank you!

KCEC Has a New Phone Application for Members!

Download at Android or Apple App Store Today!

KCEC's new mobile app includes:

- View Your Account Information
- Pay Your Electric Bill Online
- View Bill & Payment History
- View Electric Usage

Requirements to sign up:

Member Sep Number or User Name/ID
Password

Android and Apple iOS Enabled Device
Existing Online Electric Bill Pay Account

Please download the "KCEC COOP" app today at your Android or Apple store.

Members who don't have an active online account won't be eligible for the mobile app. To create an online account, for more information, please call KCEC.





KEEPING THE HEAT ON!

For the Month of August, Kit Carson Propane is offering \$2.45 per gallon for Residential and Bottle Dock Customers. PRICE IS SUBJECT TO CHANGE. We Are Committed To You!

WE WILL NOT BE HAVING THE AUGUST SPECIAL THIS YEAR!

We are also offering contactless customer service through our online portal! Skip the drive to the office and skip the wait on the phones. Registration is quick and simple! Learn more at www.kitcarson.com

Please call the office at 20% to avoid running out of fuel. We only fill to 80% of the tank capacity. Please keep driveways, and area under tanks clear and free from debris.

**\$1.89 PER GALLON FOR NEW CUSTOMERS
TANK SETS & GAS CHECKS ARE FREE OF CHARGE WITHOUT NECESSARY UPGRADES**

Thank You Community!

KCEC wants to thank everyone who came out for KCEC Community Trash Cleanup Day on July 23, 2021. Residents worked through the rain to make our communities cleaner and more beautiful. Special thanks to NM DOT, Taos County and volunteers that made the clean-up day special. To keep up with events and updates, please visit kitcarson.com.

THANK YOU !

Thank you





Board of Trustees

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Next Board of Trustee monthly Board meeting will be held August 27, 2021 at 9:00 am via virtual conferencing.



Enroll in Paperless Statements

-  **Receive your electric bill via email instead of US Postal Service**
-  **Safe, Easy & Convenient**
-  **View Bill with the Option to Pay**
-  **24/7 Access Anywhere Anytime**

Ways to Sign up:

Call KCEC at (575)751-9064 or 1-800-944-8159

Go to www.kitcarson.com

Email KCEC at csr@kitcarson.com



Contact Us



MAIN OFFICE (575) 758-2258 or 1-800-688-6780

CUSTOMER SERVICE: (575) 751-9064 or 1-800-944-8159

CUSTOMER SERVICE FAX: (575) 758-4611

CUSTOMER SERVICE EMAIL: csr@kitcarson.com

ADMINISTRATION FAX: (575) 758-4890

AUTOMATED SYSTEM: (575) 751-8132

POWER OUTAGE/SERVICE INTERRUPTIONS: (575) 758-6100

EMERGENCY LINE-LOCATES: 1-800-321-2537

QUESTA OFFICE: (575) 586-2113 Closed until further notice.

KIT CARSON INTERNET: (575) 758-4838 or 1-800-758-4820

KIT CARSON PROPANE: (575) 758-7757

NEW MEXICO PUBLIC REGULATORY COMMISSION: 1-800-947-4722

* This institution is an equal opportunity provider and employer