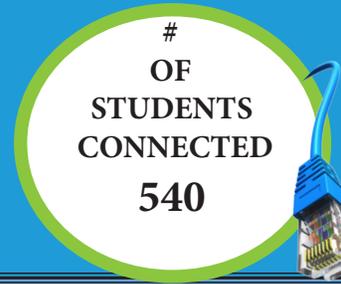
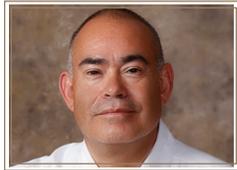




visit us at www.kitcarson.com



KCEC is 60% Daytime Solar



CEO'S MESSAGE

KCEC is Experiencing Labor & Supply Chain Issues.

Utilities across the country are being challenged to acquire necessary electrical equipment in a timely fashion, including KCEC. System upgrades may be delayed amid the ongoing problems associated with the global supply chain issues.

With the long lead time and shortage of materials that are used for new construction, new customer connections may be affected and possibly placed on hold. Materials such as transformers, conductors and meters have lead times of 40-52 weeks. General Electric is not taking orders for pad-mount transformers which will put stress on the other manufacturers which will result in longer delivery times for transformers. Material that is currently in inventory is being used for outages and emergency situations for existing customers as needed. New construction is being prioritized on a case-by-case basis.

Like United States, KCEC is also dealing with a qualified labor shortage. KCEC is focusing on the operation and maintenance of our infrastructure. KCEC is canvassing the existing system looking for transformers that are idle and using them for new construction. KCEC is also looking at other supply houses for refurbished transformers.

The global supply chain disruption is causing our ability to guarantee a fiber optic connection to all of our members. During the pandemic, access to broadband internet services increased due to people working from home and students learning remotely. The issue we continue to see is that prices for materials is starting to increase significantly which will impact our number of drops that can be completed. KCEC will continue to update members on the supply chain issue.

Register Medical Devices with KCEC

During the recent storms and power outages we realized that our records are not as up-to-date as we would like. If you have medical devices that require power please register with us. If you know family members with emergency devices, please ensure they inform KCEC. It's good information for us to have in an emergency. Please call (575)758-2258 to update your account if you have any of the following medical emergency devices.



Need High Speed Internet? Free Internet Drop for Students, Tribal Members and First Responders

Students, Tribal Members and First Responders are eligible for free broadband internet drops. We are here to help our communities. Have a slow internet connection? Need faster bandwidth for work, school or connecting with friends and family? KCI is now offering free internet drops to those eligible. Please call us (575) 758-4838 for eligibility and application submission.

About the Affordable Connectivity Program

The Affordable Connectivity Program is an FCC benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more. The benefit provides a discount of up to \$30 per month toward internet service package for eligible households and up to \$75 per month for households on qualifying Tribal lands.

To apply go to ACPBenefit.org to submit an application or print out a mail-in application. Once you have been approved for the ACP Benefit, please contact your preferred participating service provider. Please note that your provider will require information to enroll you in the program as you are NOT automatically enrolled when you are approved.

Kit Carson Internet is also a participating service provider for the Lifeline Program. Lifeline is a federal program dedicated to making phone and internet service more affordable for low-income households. Please go to CheckLifeline.org to apply.

Please call us at (575)-758-4838 for more information on programs and applications. Thank you.

KEEPING THE HEAT ON!

For the Month of February, Kit Carson Propane is offering \$2.95 per gallon for Residential and Bottle Dock Customers.

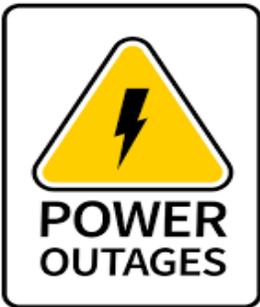
PRICES ARE SUBJECT TO CHANGE AT ANY TIME WITH OR WITHOUT NOTICE!!!

All customers that are leasing a tank from Kit Carson Propane, please contact the office to keep information current. KCP requires access to leased tanks 24/7 All Year Round in case of emergencies.

Please call the office at 20% to avoid running out of fuel. We only fill to 80% of the tank capacity. Please keep driveways, and area under tanks clear and free from debris.

Entering the colder season please allow our drivers 7 – 10 business days to ensure the safety of you as our customers and our hard-working drivers.

- **EMERGENCY FEE FOR OUT OF GAS CALLS ARE \$125 LOCAL AND \$150 OUT OF TAOS COUNTY**
- **\$2.09 PER GALLON FOR NEW CUSTOMERS**
- **TANK SETS & GAS CHECKS ARE FREE OF CHARGE WITHOUT NECESSARY UPGRADES FOR NEW CUSTOMER**
- **\$95 RELIGHTING FEE ON ROUTE DAY**
- **\$125 RELIGHTING FEE NOT ON A ROUTE DAY IN TAOS COUNTY**
- **\$150 RELIGHTING FEE NOT ON A ROUTE OUT OF TAOS**

Outage Information

KCEC has a new outage information text-messaging alert system. To enroll, please text "kcec" to 85700. Members can also call our offices at 575-751-9064. Thank you. To opt out, please text "opt out" to 85700. Please keep your account information to ensure you receive updates and outage information.

Please Enroll Now!

Board of Trustees

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Next Board of Trustee monthly Board meeting will be held
March 22, 2022 at 9:00 am

**HOSPITALITY MANAGEMENT
UPSKILLING**

UNM-Taos has SCHOLARSHIPS to help you move up in the service industry!

This 8-week program from March 22-May 15 will cover all the things you need to know to be an effective and productive manager in the customer service industry:

- ServSafe Food Safety Management Training
- ServSafe Alcohol Training
- Customer Service and Relations
- Stress Management for the Workplace
- Organizational Skills for the Workplace
- Conflict Resolution

CONTACT: hannahsmith@unm.edu
505.423.2585

Find out more about The University of New Mexico-Taos, visit <https://taos.unm.edu/about/index.html>

**Contact Us**

MAIN OFFICE (575) 758-2258 or 1-800-688-6780

CUSTOMER SERVICE: (575) 751-9064 or
1-800-944-8159

CUSTOMER SERVICE FAX: (575) 758-4611

CUSTOMER SERVICE EMAIL: csr@kitcarson.com

ADMINISTRATION FAX: (575) 758-4890

AUTOMATED SYSTEM: (575) 751-8132

POWER OUTAGE/SERVICE INTERRUPTIONS: (575) 758-6100

EMERGENCY LINE-LOCATES: 1-800-321-2537

QUESTA OFFICE: (575) 586-2113 Closed until further notice.

KIT CARSON INTERNET: (575) 758-4838 or
1-800-758-4820

KIT CARSON PROPANE: (575) 758-7757

NEW MEXICO PUBLIC REGULATORY COMMISSION:
1-800-947-4722

* This institution is an equal opportunity provider and employer