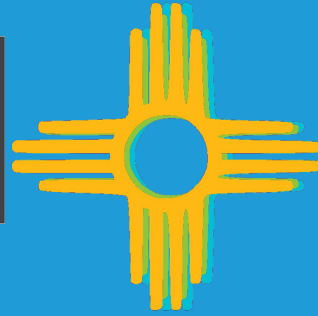


# STAYING CONNECTED

November 2022

100% Daytime Solar  
visit us at [www.kitcarson.com](http://www.kitcarson.com)



“Owned by those we serve.”

## CEO'S Message

### KCEC Awarded \$24 Million Grant to Expand High Speed Internet Access to Rural Communities

Kit Carson Electric Cooperative (KCEC) was awarded the USDA Rural Development ReConnect Loan and Grant Program on October 27, 2022. KCEC has been awarded approximately \$24 million for improving broadband services to Taos and surrounding areas. KCEC is only one of six cooperatives in the country to receive this award grant.

This Rural Development investment will be used to deploy a fiber-to-the-premises network to connect 2,693 people, 42 businesses, 34 farms and eight educational facilities to high-speed internet in Rio Arriba County, New Mexico. KCEC makes high-speed internet affordable by participating in the FCC's Affordable Connectivity and Lifeline programs.

KCEC has a legacy of serving rural populations in Northern New Mexico with high-speed and cost-effective broadband. Kit Carson Internet currently serves over 11,000 customers, including members who reside in areas where broadband was not available, or service was limited.

As a Cooperative, Kit Carson's mission includes delivering products and services to those under-served in offering the best quality of life services in the telecommunications industry at the most affordable prices possible. Our community and surrounding areas are rural and sparsely populated, resulting in a lack of reliable and cost-effective service affecting the population's business, health, and education.

The state of New Mexico currently ranks 45th out of 50 in terms of internet coverage, speed, and price access, mainly due to rurality. Funds from Connect New Mexico Pilot Program will work to build a bridge to those still unserved by broadband, improving quality of life, health, and economic diversification.

Kit Carson is uniquely positioned to use these funds to connect these rural communities and grant funds would allow for full service to an otherwise hard-to-connect area.

## KCEC Sponsors Questa NFL Smart Football League Program

KCEC was honored to sponsor the SMART Sports NFL Flag Football League this year. The NFL Flag League was held in Questa on Saturday, October 15. The NFL event was an exciting sports day for Taos County youth and families. The Questa School district and Village of Questa partnered with SMART Sports NFL Flag to host an NFL Flag clinic for area youth ages 5 to 16. Several retired NFL players were in attendance and hosted the event for the youth. Approximately 92 youth from surrounding communities participated in the event.

SMART Sports NFL Flag clinic combines football drills and fundamentals with guest speakers, life-skills sessions, and loads of fun. The clinic was FREE.

The NFL FLAG stamp of approval is the ultimate sign of quality. It is the official flag football league of the NFL. With 1,600 teams and over 500,000 youth athletes, NFL FLAG is the largest, most recognized flag football organization in the U.S. – and the only one where players wear official NFL gear.

KCEC sponsored this event to allow the youth of the local communities to participate and interact with NFL retired players. KCEC is committed to helping our communities' youth achieve their dreams and giving opportunities to those who cannot experience these particular events.

**KCEC offices will be closed on November 24<sup>th</sup> & 25<sup>th</sup>, in observance of Thanksgiving.**



Help us keep you warm! Check your tank and call us today to schedule your delivery.

**New Customer Referral Program-** Earn a \$50 credit when you refer a friend or family member. They must purchase 100-gallons or more of propane. Upon purchase confirmation KCP will apply a \$50 credit towards your next purchase. There is no limit!

Flexible payment options available. Ask about our Neighbors helping Neighbors program. Call the propane office at (575)758-7757, for more details.

**CURRENT PRICING**

**\*\*SUBJECT TO CHANGE\*\***

RESIDENTIAL PRICE - \$2.85/gal

BOTTLE DOCK PRICE - \$2.25/gal

FIRST FILL (NEW CUSTOMERS) - \$1.99/gal

**Questa Del Rio Newspaper of Northern Taos County**



The monthly Questa Del Rio Newspaper of northern Taos County invites you to join our readership! Please go to: <https://questanews.com/> and click on the newspaper at the top. If you would like to receive a free monthly electronic edition, email us at [info@questanews.com](mailto:info@questanews.com).

**Board of Trustees**

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Next Board of Trustee monthly board meeting will be held November 29, 2022 at 9:00 am.

**Winter Moratorium. Utility Bill Assistance**

Kit Carson Electric Cooperative is under NMPRC regulation and follows the winter disconnection moratorium. This winter, between November 15, 2022, and March 15, 2023, electric cooperative members are protected by the annual winter heating disconnection moratorium. There are two important steps for you to take for Utility Bill Assistance. To qualify customers must be current with their bill as of November 15, 2022. They need to:

1. Set up a payment arrangement with each utility company.
2. Apply for financial assistance at each utility company.

Kit Carson Electric Cooperative 's Resources

- NM Emergency Rental Assistance Program
- LIHEAP
- MHM (Members Helping Members for electric bills only)

These programs will assist people who apply in paying their electric bills. Please contact KCEC Collections Department for Assistance Programs that are available in your areas.

For more information, please contact KCEC offices



**Contact Us**



**MAIN OFFICE** (575) 758-2258 or 1-800-688-6780

**CUSTOMER SERVICE:** (575) 751-9064 or 1-800-944-8159

**CUSTOMER SERVICE FAX:** (575) 758-4611

**CUSTOMER SERVICE EMAIL:** [csr@kitcarson.com](mailto:csr@kitcarson.com)

**ADMINISTRATION FAX:** (575) 758-4890

**AUTOMATED SYSTEM:** (575) 751-8132

**POWER OUTAGE/SERVICE INTERRUPTIONS:** (575) 758-6100

**EMERGENCY LINE-LOCATES:** 1-800-321-2537

**QUESTA OFFICE:** (575) 586-2113 Closed until further notice

**KIT CARSON INTERNET:** (575) 758-4838 or 1-800-758-4820

**KIT CARSON PROPANE:** (575) 758-7757

**NEW MEXICO PUBLIC REGULATORY COMMISSION (PERA Building):** 1-800-947-4722

\* This institution is an equal opportunity provider and employer