

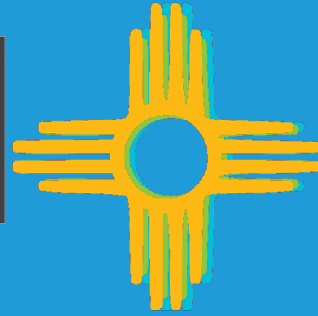
STAYING CONNECTED

March 2023

100% Daytime Solar
visit us at www.kitcarson.com



KCEC has saved members \$7,840,890 since July 2022



“Owned by those we serve.”

CEO'S Message

KCEC Encourages Members to Enroll in KCEC Text Messaging Notification System for Updates

Kit Carson Electric Cooperative (KCEC) is taking a proactive approach to effectively and timely communicate with our members. Northern NM has experienced winter squalls and extreme weather storms in previous years. During these storms, KCEC crews and staff evaluate, plan and prepare for future potential disasters.

In late February, KCEC's service territory experienced intense winter weather warnings affecting most of the state. Fortunately, KCEC experienced minor power outages with no internet or propane outages. KCEC has learned that active communication during a potential disaster helps members prepare and take the necessary steps to stay safe.

KCEC has a wide variety of communication outlets to get information to members. KCEC utilizes its text messaging system, social media, and website platforms to send vital information on KCEC's plan to address the dangerous winter conditions. The messages informed members of the locations of the crews and to notify all employees were on standby and prepared to handle the effects of the high wind and snow advisory.

KCEC attributes the minimal outages to the active tree trimming and system maintenance of our electrical system throughout the year. KCEC continues inspecting poles, substations and electrical equipment to reduce power interference and increase fire mitigation. KCEC uses pilot programs that use satellite technology to detect tree and forest vegetation for a strategic plan for tree-trimming crews. KCEC is actively monitoring the weather and happenings in the region to inform members better.

KCEC has an outage information text-messaging alert system. To enroll, please text “kcec” to 85700. Members can also call our offices at 575-751-9064. To opt-out, please text “opt out” to 85700. Please keep your account information updated to ensure you receive updates and outage information.

KCEC will continue to work with members and anchor institutions to reduce the impact of severe storms done to our communities. Our priority is the safety of our crews, employees, families and members.

Sincerely, Luis A. Reyes Jr.,

KCEC Addressing Cybersecurity to Members, Businesses and Organizations

Cybersecurity is everyone's responsibility: Every individual, organization, and government has a role to play in ensuring cybersecurity. It is not just the responsibility of IT professionals or security experts.

Keep your software and devices up-to-date: Regularly updating your software and devices can protect you from known vulnerabilities that cybercriminals can exploit.

Use strong and unique passwords: Weak passwords can be easily guessed by hackers, making it easier for them to access your accounts. Use strong and unique passwords that are difficult to guess.

Be aware of phishing scams: Phishing scams are becoming increasingly sophisticated, and it is essential to be aware of them. Do not

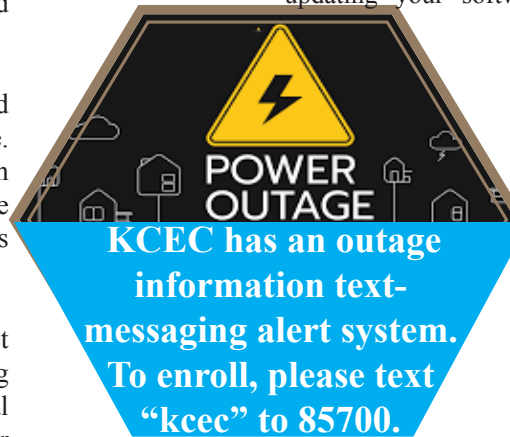
click on links or download attachments from suspicious emails, messages, or websites.

Use two-factor authentication: Two-factor authentication adds an extra layer of security to your accounts by requiring a second form of verification, such as a code sent to your phone or email.

Backup your data: Regularly backing up your data ensures that you can recover it in case of a cyberattack or data loss. Stay informed: Keep yourself updated on the latest cybersecurity threats and trends to stay ahead of cybercriminals.

Remember, cybersecurity is an ongoing process, and it requires constant vigilance and effort to stay protected. By taking the necessary measures, we can all contribute to creating a safer and more secure digital world.

KCEC is helping and informing members to keep their information secure. KCEC is hosting a series of meetings and creating a Northern NM Cybersecurity Council. KCEC invites those interested in attending. Please email dtrujillo@kitcarson.com for more information.



Propane

Kit Carson Propane would like to remind you to order your propane when your tank is at **40%**.

Bottle Dock Program. – Fill 9 cylinders and receive the 10 th FREE. Stop by the office, fill your cylinder, and pick up your punch card!

Need assistance? We offer flexible payment options and Neighbors Helping Neighbors Program. Call the office for more details.

Not part of Kit Carson Propane? Call the office to make the switch and join our propane family!

We value and appreciate our customers.

Residential \$2.97 per gallon

Bottle Dock \$2.67 per gallon

PRICES ARE SUBJECT TO CHANGE AT ANY TIME WITH OR WITHOUT NOTICE.

Please call Kit Carson Propane offices for any questions or concerns or you can visit us at www.kitcarson.com

Why I Enjoy Working at KCEC



My employment at Kit Carson Electric has been a blessing. I have succeeded in much personal, educational, and professional growth here. I started working at Kit Carson Electric in 2016 and I was recently promoted in 2022. I bought my first home and have raised my family easily, knowing I have structure and stability in my career. I have been able to work, continue my education and raise my family in my hometown. I am proud to work for a company so devoted to its employees. Brianna Trujillo

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Next Board of Trustee monthly board meeting will be held March 28, 2023 at 9:00 am.

Community

Kit Carson Internet Corner



Spring is right around the corner. The days are warming up and getting longer; Kit Carson Internet plans to start excavating and digging sooner than expected. We encourage you to submit your application for service to get in our queue.

Please speak with our friendly staff to see how you may qualify for federal grant monies to cover the construction cost of the drop. If you are a new construction build, we have options as well. If you have students, are teachers, or are first responders, please apply before the state grant is fully exhausted.

If you have electric service with Kit Carson Electric and are curious about Kit Carson's Internet services, please call one of our representatives for more information. We are happy to answer any questions regarding services that can help you and your family with high-speed internet!

Please call offices for any questions, or go to www.kitcarson.com for more information



Contact Us



MAIN OFFICE (575) 758-2258 or 1-800-688-6780

CUSTOMER SERVICE: (575) 751-9064 or 1-800-944-8159

CUSTOMER SERVICE FAX: (575) 758-4611

CUSTOMER SERVICE EMAIL: csr@kitcarson.com

ADMINISTRATION FAX: (575) 758-4890

AUTOMATED SYSTEM: (575) 751-8132

POWER OUTAGE/SERVICE INTERRUPTIONS: (575) 758-6100

EMERGENCY LINE-LOCATES: 1-800-321-2537

QUESTA OFFICE: (575) 586-2113 Closed until further notice

KIT CARSON INTERNET: (575) 758-4838 or 1-800-758-4820

KIT CARSON PROPANE: (575) 758-7757

NEW MEXICO PUBLIC REGULATORY COMMISSION (PERA Building): 1-800-947-4722

* This institution is an equal opportunity provider and employer