

# STAYING CONNECTED

May 2023

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visit us at [www.kitcarson.com](http://www.kitcarson.com)



KCEC has saved members \$9,505,466 since July 2022



“Owned by those we serve.”



## CEO'S Message

### Broadband is Essential For Our Local Communities.

Kit Carson Internet (KCI) now connects high-speed broadband to over 12,000 Northern NM members. KCI's services are essential for rural communities to survive, thrive and compete with the demands of today's digital age. KCI's service incorporates the following initiatives:

**Economic Development:** Access to high-speed internet is critical for economic development in any region, and Northern New Mexico is no exception. Broadband infrastructure is necessary to attract and retain businesses, create jobs, and promote innovation and entrepreneurship.

**Education:** With the rise of online learning and remote work, access to high-speed internet is essential for students and educators in Northern New Mexico. Lack of broadband access can hinder students' ability to complete their assignments and access educational resources and limit the opportunities for educators to engage in professional development.

**Healthcare:** The COVID-19 pandemic has demonstrated the critical need for telehealth services, particularly in rural areas like Northern New Mexico. Broadband access is essential for telehealth services, which allow patients to connect with healthcare providers remotely and receive medical care without leaving their homes.

**Quality of Life:** Broadband access is essential for modern-day living. It enables people to access information, connect with others, and engage in online activities such as shopping, banking, and entertainment. Lack of access to broadband can lead to social isolation and limit people's ability to participate in the digital economy.

In summary, broadband is essential for Northern New Mexico's economic, educational, healthcare, and social development. As we continue to deploy fiber optic services to residents and businesses, KCI will embrace the spirit of the Cooperative model in delivering products and services to those that are underserved, in offering the best quality of life services in the telecommunications industry at the most affordable prices possible.

To sign up for service, please visit our website at [www.kitcarson.com](http://www.kitcarson.com) and click on Kit Carson Internet, Plans and Pricing and Sign Up! To speak to a Customer Service Representative call 575-758-4838

## KCEC Donates \$10,000 to Costilla Neighborhood Association



KCEC wants to highlight and celebrate the Costilla Neighborhood Association for sharing the same values and commitment to their community. KCEC's Education Foundation and Guzman Energy donated \$10,000 to the Costilla Neighborhood Association, a local rural community north of KCEC's service territory. The donation will assist in the restoration of the Rio Costilla Creek acequia. This project will directly benefit the members of Costilla, NM and help preserve our cultures and traditions for water

conservation.

Since 2020, KCEC has contributed over \$82,000 to local projects and initiatives in our local communities.



## UNM-Taos Hosting 2<sup>nd</sup> Northern NM Cybersecurity Council Meeting

KCEC and our community partners would like to invite you to the second 2NM2C meeting, to discuss the technical challenges facing our rural community regarding cybersecurity. Learn, participate and network in the field of cybersecurity.

**MAY 24TH, 2023**

10:00 AM TO 12:00 PM

@ UNM TAOS KLAUER CAMPUS  
PADRE MARTINEZ HALL  
CLASSROOM B & C

For more information, please contact Daniel Trujillo at [dtrujillo@kitcarson.com](mailto:dtrujillo@kitcarson.com)

## Propane

**Bottle Dock Program.** – Fill 9 cylinders and receive the 10 th FREE. Stop by the office, fill your cylinder, and pick up your punch card!

**Not part of Kit Carson Propane?** Call the office to make the switch and join our propane family!

**We value and appreciate our customers.**

At Kit Carson Propane we are happy you're a part of our family and we want to reward you!

Tell everyone: friends, neighbors, and family about Kit Carson Propane, and receive fifty dollars (\$50) off your bill for every successful referral! All they have to do is include your information when applying. The best part – there's no limit on referrals, so the more successful referrals the more dollars off your bill!

Residential \$2.97 per gallon  
Bottle Dock \$2.67 per gallon

PRICES ARE SUBJECT TO CHANGE AT ANY TIME WITH OR WITHOUT NOTICE.

Please call Kit Carson Propane offices for any questions or concerns or you can visit us at [www.kitcarson.com](http://www.kitcarson.com)

## Happy Retirement Joe Ortega!



KCEC wants to recognize Joe Ortega for his 25 years of service with the company. Joe, a Penasco native, was hired by KCEC in May of 1998 as a tree trimmer. Joe was promoted to Class A Operator in 2006.

Joe's passions include wood carving and interest in old classic car collectibles. His creative mind allows him to create masterpieces of wood carving artwork and restoration of vintage cars.

## Board of Trustees

Bobby Ortega	President	Questa	District 2
Cristobal Duran	Vice President	Rodarte	District 4
Manuel Medina	Secretary	Taos	District 1
Bruce Jassman	Treasurer	Angel Fire	District 5
David Torres	Trustee	Arroyo Seco	District 1
Martin Dimas	Trustee	Talpa	District 1
Luisa Valerio Mylet	Trustee	Pot Creek	District 1
Bernie Torres	Trustee	Costilla	District 2
Arturo Rodarte	Trustee	Ojo Caliente	District 3
Russ Coyle	Trustee	Angel Fire	District 5
Sylvia Vigil	Trustee	Upper Llano San Juan	District 4

Next Board of Trustee monthly board meeting will be held May 30, 2023 at 9:00 am.

## Community

### KCEC Supports Taos Cancer Support Services

Every summer KCEC sponsors the annual "For the Health of It!" Taos Cancer Support Services walk! Your entire family can participate and even your dogs can walk too!

After two years of virtual events, we are pleased to gather with our community in-person at Kit Carson Park. All proceeds go directly to the Taos Cancer Support Services program which provides non-medical support to our community members in Taos & Western Colfax counties who are fighting cancer. Get out and walk "For the Health of It!"

KCEC proudly supports and partners with community programs. These programs help increase our members' and families' quality of life throughout KCEC's service territory.

Please feel free to direct any questions you may have to [cancersupportservices@taoshospital.org](mailto:cancersupportservices@taoshospital.org).



### Contact Us



**MAIN OFFICE** (575) 758-2258 or 1-800-688-6780

**CUSTOMER SERVICE:** (575) 751-9064 or 1-800-944-8159

**CUSTOMER SERVICE FAX:** (575) 758-4611

**CUSTOMER SERVICE EMAIL:** [csr@kitcarson.com](mailto:csr@kitcarson.com)

**ADMINISTRATION FAX:** (575) 758-4890

**AUTOMATED SYSTEM:** (575) 751-8132

**POWER OUTAGE/SERVICE INTERRUPTIONS:** (575) 758-6100

**EMERGENCY LINE-LOCATES:** 1-800-321-2537

**QUESTA OFFICE:** (575) 586-2113 Closed until further notice

**KIT CARSON INTERNET:** (575) 758-4838 or 1-800-758-4820

**KIT CARSON PROPANE:** (575) 758-7757

**NEW MEXICO PUBLIC REGULATORY COMMISSION (PERA Building):** 1-800-947-4722

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