

# STAYING CONNECTED

November 2023

100% Daytime Solar  
visit us at [www.kitcarson.com](http://www.kitcarson.com)



**KCEC has saved members \$14,100,000 since August 2022**

### November Pricing

\$2.60/gal for Residential  
\$2.55/ gal for Bottle Dock

“Owned by those we serve.”

## CEO'S Message

### U.S. DEPARTMENT OF ENERGY SELECTS KCEC FOR \$23 MILLION IN FEDERAL FUNDING TO INCREASE POWER GRID RESILIENCE AND RELIABILITY.

Taos, New Mexico – On October 18, 2023, the U.S. Department of Energy (DOE) selected Kit Carson Electric Cooperative (KCEC) to receive \$23 million (\$15.4 million in Federal funding and \$7.7 million in Recipient cost share) to enhance the U.S. power grid’s ability to deliver affordable, clean energy to American communities across northern New Mexico. The funds will advance the Building a Modern, Intelligent Distributed BESS for Resiliency in Northern New Mexico projects to mitigate the impacts of extreme weather and strengthen grid reliability.

“Extreme weather events fueled by climate change will continue to strain the nation’s aging transmission systems, but President Biden’s Investing in America agenda will ensure America’s power grid can provide reliable, affordable power,” said U.S Secretary of Energy Jennifer M. Granholm. “Today’s announcement represents the largest-ever direct investment in critical grid infrastructure, supporting projects that will harden systems, improve energy reliability and affordability—all while generating union jobs for highly skilled workers.”

Our community members have experienced the pain that comes from extreme weather events like wildfires and the adverse impact they can have on our electricity distribution system. We are thrilled that the DOE is being responsive to our need to bring enhanced resiliency to our local grid, including distributed power generation and storage capabilities to ensure reliable electricity for our community members.

The funds are part of the Grid Resilience and Innovation Partnerships (GRIP) Program, which seeks to enhance grid flexibility and improve the power system’s resiliency against growing threats of extreme weather and climate change.

To learn more, visit KCEC’s website at [www.kitcarson.com](http://www.kitcarson.com) and the Grid Deployment Office’s website.

Sincerely, Luis A. Reyes Jr., CEO



## Attention Business Community!

Kit Carson Internet Dear Members:

We heard you! Kit Carson Internet is responding to the needs of our business community. Our redundant network was built to withstand the extreme elements in our rural communities.

Kit Carson knows our small businesses are the backbone of New Mexico history and future generations. We invested in internet infrastructure to ensure your future success in our communities. We saw the value in offering electric, propane, internet and phone services. Our goal remains to keep you and our communities with fast and reliable

internet and phone service. We have fiber infrastructure available to all of our Kit Carson Electric members. If we serve you electric power we can provide up to 1 gig of bandwidth and transfer your phone to our network.

We know times have been tough. We want you to have the best internet at the most affordable price! We can help your bottom line and your internet reliability. We know if your internet doesn’t work, neither does your business. No credit card machine - no sales.

**[kitcarson.com/internet/](http://kitcarson.com/internet/) or 575-758-4838**

- ✔ **EASY TO SWITCH**      Affordable Price Plans
- ✔ **TRUSTED TEAM**      Need help or have questions?
- ✔ **RELIABLE NETWORK**      We would like to hear from you!
- ✔ **NO CONTRACT**



**KCEC offices will be closed on November 23rd & 24th, in observance of Thanksgiving.**



We are happy to announce we have become a Blackstone dealer. We have accessories and selective grills in stock. If the grill you want is not in stock, we can order it.

Did you know it is less expensive to fill your cylinder instead of exchanging it? We have two convenient locations to fill your cylinder. Don't have one, no problem. We sell various sizes. Don't forget about the bottle dock program. Fill 9 cylinders and receive the 10th free. Commercial filling not included.

Join our team. We are accepting applications for Service Technician and Delivery Driver. Visit our website to apply online, Indeed, or stop by the office and pick up an application.

Looking for ways to save on propane, we offer a referral program, coupons and special promotions. Follow us on Facebook for current promotions.

We care about our customers. If you require financial assistance, call the office and ask about budget billing, payment options, and in house assistance programs. We are here to help.

**Member Residential \$2.60 per gallon**

**Bottle Dock \$2.55 per gallon**

PRICES ARE SUBJECT TO CHANGE AT ANY TIME WITH OR WITHOUT NOTICE.



**Introducing KCEC Home & Business Light Decoration Contest!**  
Light up your house or business and enter to win incredible prizes! KCEC is looking for the most decorated and lighted house or business in its service territory

**WIN PRIZES**

- \$\$\$ Electric Bill Gift Certificate!
- \$\$\$ Internet Bill Gift Certificate!
- \$\$\$ for Propane Tank Fill Gift Certificate!



There will be winners for each district.  
Rules for Entry: Name or Business, Phone Number, Email and Service Address.  
Upload photo of house or business. Entries can be submitted at [www.kitcarson.com](http://www.kitcarson.com)

### Board of Trustees

Bobby Ortega	President	Questa	District 2
Cristobal Duran	Vice President	Rodarte	District 4
Manuel Medina	Secretary	Taos	District 1
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Russ Coyle	Trustee	Angel Fire	District 5
Sylvia Vigil	Trustee	Upper Llano San Juan	District 4

Next Board of Trustee monthly board meeting will be held November 28, 2023, at 9:00 am.

### Community

## Winter Moratorium. Utility Bill Assistance

Kit Carson Electric Cooperative is under NMPRC regulation and follows the winter disconnection moratorium. This winter, between November 15, 2023, and March 15, 2024, electric cooperative members are protected by the annual winter heating disconnection moratorium. There are two important steps for you to take for Utility Bill Assistance. To qualify customers must be current with their bill as of November 15, 2023. They need to:

1. Set up a payment arrangement with each utility company.
2. Apply for financial assistance at each utility company.

Kit Carson Electric Cooperative's Resources:

- NM Emergency Rental Assistance Program
- LIHEAP
- MHM (Members Helping Members for electric bills only)

If you are eligible, these programs will assist people who apply in paying electric bills. Please contact KCEC Collections Department for Assistance Programs that are available in your areas.

For more information, please contact KCEC



### Contact Us



**MAIN OFFICE (575) 758-2258 or 1-800-688-6780**

**CUSTOMER SERVICE: (575) 751-9064 or 1-800-944-8159**

**CUSTOMER SERVICE FAX: (575) 758-4611**

**CUSTOMER SERVICE EMAIL: [csr@kitcarson.com](mailto:csr@kitcarson.com)**

**ADMINISTRATION FAX: (575) 758-4890**

**AUTOMATED SYSTEM: (575) 751-8132**

**POWER OUTAGE/SERVICE INTERRUPTIONS: (575) 758-6100**

**EMERGENCY LINE-LOCATES: 1-800-321-2537**

**QUESTA OFFICE: (575) 586-2113 Closed until further notice**

**KIT CARSON INTERNET: (575) 758-4838 or 1-800-758-4820**

**KIT CARSON PROPANE: (575) 758-7757**

**NEW MEXICO PUBLIC REGULATORY COMMISSION (PERA Building): 1-800-947-4722**

\* This institution is an equal opportunity provider and employer