

STAYING CONNECTED

December 2023

100% Daytime Solar
visit us at www.kitcarson.com



“Owned by those we serve.”

KCEC has saved members \$17,000,000 since August 2022

CEO'S Message

KCEC Invites Members to Participate in Local Holiday Community Events!



KCI Gearing Up for Winter Months!

Kit Carson Electric Cooperative is encouraging members to participate and join us in the celebrations happening in December. KCEC wants to highlight and recognize all of the events in our service territory.

Whether it is a tree lighting, light parade or a local Chamber of Commerce gathering, these events are crucial in bringing communities together. KCEC is participating in the following events throughout the service territory to represent the value of appreciation and gratitude towards our communities:

- Tree Lighting Ceremonies
- Light Parade and Decoration Contest
- Festival of Tree Events
- Taos Feeds Taos
- Chamber Events
- Community Days
- Many More!!

These events are spread throughout December and are happening in your local community. We invite our members to celebrate the holidays with KCEC!

Also, KCEC is having a Christmas light and decoration contest to bring out the holiday spirit. Submit a photo of your decorated home or business in KCEC's service territory to win prizes, certificates and \$\$\$ off your electric bill. See the back page for more!

Through these financially challenging times with inflation and rising prices, we encourage those who can spare any financial assistance this year to donate.

Please consider donating to programs like Members Helping Members, Taos Feeds Taos or your local non-profit. We all need to work together to ensure our families, friends and neighbors have the necessities they need for the harsh upcoming winter months.

From our family of companies to yours, we want to wish you a Merry Christmas and a Happy New Year!

Sincerely, Luis A. Reyes Jr., CEO

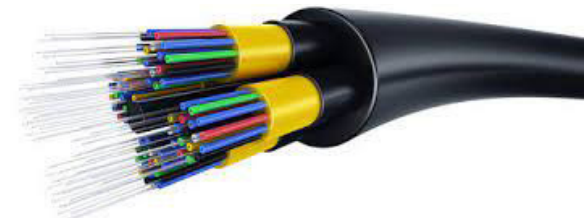
The time has come around once again at an alarmingly fast rate. As we continue to grow and build new lines, time does fly by. We are at the end of the year once again and want to take this time and opportunity to wish every one of you a Merry Christmas, Happy Holidays, and a prosperous New Year.

With Winter approaching, KCI had a great year with all the underground projects we completed in 2023. It was a tremendous year for Kit Carson Internet and we could not have done it without our amazing customers, dedicated contractors, and wonderful and hard-working employees.

That said, it is time in the mountainous location to stop all underground construction for fiber optic installations. We will resume where we left off in the springtime.

KCI has created a spring folder that will be prepared during the Winter and ready and available for the contractors once we can commence with underground construction. We ask and thank you for your patience at this time. Aerial construction and maintenance will continue during the winter months.

Thank you for being a valued customer and if you have any questions or concerns, please feel free to call the KCI offices.



Winter weather is upon us. Here are some safety tips to ensure a prompt delivery.

If there is a winter storm in the forecast and you are not already on our Keep Full program, check the percentage of propane in the tank. Please call to schedule your delivery if the gauge is between 30-40 percent. Not on Keep Full status; call the office today to be added to the route.

Remove snow from the tank and the nearby surrounding area. Use a broom or your hand to clear the snow from the regulator. DO NOT kick or hit tank parts, as this could cause a leak. If a leak is suspected, shut the tank off and contact the office. Ensure all adults in the home know how to shut off the tank. If you need assistance, we are happy to help.

If the propane tank is located inside a fenced area, clear a path and make sure the gates are not locked. If there is a lock on the gate, ensure the code has been provided to the office or someone over 18 is home to unlock the gate.

If the tank is underground, ensure the area is clear and accessible to the delivery driver. If the tank is not accessible, the delivery will be rescheduled.

You should never store an outdoor propane cylinder indoors. Cylinders should be stored in a proper vented area. KCP services the requalification of outdated cylinders. Please call KCP offices for more information.

A SPECIAL THANK YOU TO ALL THE MEMBERS HELPING MEMBERS! YOUR HELP REALLY MATTERS.

KCEC wants to thank members who contributed to the Members Helping Members Program. Your contributions have helped KCEC members with their electric bills during tough times.

The Members Helping Members Program started in 2008 to assist low-income members in our service territory with paying their electric bills. This community service program was created to receive voluntary contributions from participating members.

If you'd like to HELP, consider rounding your bill or donating a specific amount. This money will assist people so they don't have to choose between paying bills and buying food for their children. If you're considered low-income, please get in touch with Kit Carson Electric to see if you qualify for this program. For assistance or to Donate, please call 575-751-9064

This season has financially burdened many local families. Please consider helping those in need. If you require assistance and qualify, don't hesitate to contact KCEC to see how we can help



Introducing KCEC Home & Business Light Decoration Contest!

Light up your house or business and enter to win incredible prizes! KCEC is looking for the most decorated and lighted house or business in its service territory


WIN PRIZES




\$\$\$ Electric Bill Gift Certificate!
 \$\$\$ Internet Bill Gift Certificate!
 \$\$\$ for Propane Tank Fill Gift Certificate!



There will be winners for each district.
 Rules for Entry: Name or Business, Phone Number, Email, Address, Upload photo of house or business. Entries can be submitted at www.kitcarson.com



Contact Us



MAIN OFFICE (575) 758-2258 or 1-800-688-6780

CUSTOMER SERVICE: (575) 751-9064 or 1-800-944-8159

CUSTOMER SERVICE FAX: (575) 758-4611

CUSTOMER SERVICE EMAIL: csr@kitcarson.com

ADMINISTRATION FAX: (575) 758-4890

AUTOMATED SYSTEM: (575) 751-8132

POWER OUTAGE/SERVICE INTERRUPTIONS: (575) 758-6100

EMERGENCY LINE-LOCATES: 1-800-321-2537

QUESTA OFFICE: (575) 586-2113 Closed until further notice

KIT CARSON INTERNET: (575) 758-4838 or 1-800-758-4820

KIT CARSON PROPANE: (575) 758-7757

NEW MEXICO PUBLIC REGULATORY COMMISSION (PERA Building): 1-800-947-4722

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Next Board of Trustee monthly board meeting will be held December 28, 2023, at 9:00 am.