

# STAYING CONNECTED

April 2024

100% Daytime Solar  
visit us at [www.kitcarson.com](http://www.kitcarson.com)



“Owned by those we serve.”

**KCEC has saved members \$17,700,000 since August 2022**

## CEO'S Message

### KCEC Awarded \$500,000 from the United States Department of Energy for Innovative Community-focused Green Hydrogen Energy Project

**Taos, New Mexico** – Kit Carson Electric Cooperative (KCEC) will receive a \$500,000 award from the United States Department of Energy through a Congressionally Directed Spending request. The Award was championed by NM U.S. Senators Ben Ray Luján and Martin Heinrich and is part of the approved Energy and Water Development Appropriations bill.

The Questa Green Hydrogen Project award will contribute to the development of an innovative clean energy project benefiting the entire KCEC service territory in northern New Mexico while repurposing reclaimed water from a closed mine.

This is truly a big idea for a small community with big needs and KCEC is extremely grateful to New Mexico Senators Luján and Heinrich and the U.S. Department of Energy for supporting our pursuit of innovative solutions to better our communities.

The project is being noted for its innovative approach to leveraging remediated resources from a closed mine, stimulating jobs and new economic impact in a hard-hit community, and harnessing the benefits of green hydrogen for energy creation. The unique Questa, NM project will leverage the ample reclaimed water - not suitable for consumption - via water and soil remediation already a part of clean-up efforts at the closed-mine. Energy from new local KCEC solar arrays will power the electrolysis process used to separate the hydrogen in the water molecules, creating a clean power end-to-end process. Ultimately, fuel cells will use the stored hydrogen to generate electricity when solar and battery storage cannot meet local power demands. The Award follows the successful completion of a project feasibility study and preliminary engineering.

KCEC continues to contribute to the state of New Mexico's objective to achieve a statewide reduction in greenhouse gas emissions of 45% by the year 2030. The Questa Green Hydrogen Project along with other KCEC renewable energy sources will contribute to KCEC's goals to be over 70% renewable energy powered by 2028, and ultimately 100% renewable energy powered as one of the cleanest energy cooperatives in America.

For full release, go to [kitcarson.com](http://kitcarson.com)

Sincerely, Luis A. Reyes Jr.  
CEO

## Kit Carson Internet Upgrades Billing Platform

KCI would like to thank you for your patience and understanding during this back-and-forth transition on our billing platform. KCI completed the transition to a new billing system in October 2023 but needed help to overcome the issues and gaps in the new system that caused our customers displeasure and confusion.

KCI is working with Visp to return to our former billing system, which has been completely overhauled and upgraded. KCI is working to ensure minimal issues and the transition causes no disruptions.

Visp has made key improvements to help move our company forward, which will help eliminate issues. KCI believes that reverting

to Visp would be beneficial to our customers. This change allows KCI to make the necessary changes to accounts in a timely manner, bill immediately and is proven to be user-friendly.

We have started this transition process to Visp in the backend, and it should be completed by the May 1, 2024 billing cycle.

Again, thank you for your patience and cooperation during this transition to Visp. KCI will continue to work and improve our customer service and our ability to serve our customers better.

If you have any questions, please contact our offices at 575-758-4838





Kit Carson Propane is now accepting applications for the 2024 Vocational Scholarship. Visit our website, stop by our office, or call for more information. Application deadline is April 12, 2024.

Summer is right around the corner. Did you know Kit Carson Propane is a Blackstone Dealer? Stop by the office to pick up your accessories or place your order.

**BLACKSTONE**

**HOT DEAL**



**Dates to Remember – Price to follow.**

- May 1 st – 31 st New Customer Sale
- June 5 th Ojo Caliente Community Bottle Dock Event
- June 12 th Penasco Community Bottle Dock Event
- June 26th Questa Community Bottle Dock Event
- July 3 rd Taos Community Bottle Dock Event
- July 15 th – August 15 th Customer Sale

**April prices are as follows:**

- Member Residential \$2.77 per gallon
- Non-Member Residential \$2.82 per gallon
- Bottle Dock \$2.60 per gallon

PRICES ARE SUBJECT TO CHANGE AT ANY TIME WITH OR WITHOUT NOTICE. Contact our office for updated pricing.

Kit Carson Propane cares about your safety. If you have any concerns, please do not hesitate to contact our office.

**Board of Trustees**

Bobby Ortega	President	Questa	District 2
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Arturo Rodarte	Trustee	Ojo Caliente	District 3
Russ Coyle	Trustee	Angel Fire	District 5
Sylvia Vigil	Trustee	Upper Llano San Juan	District 4

Next Board of Trustee monthly board meeting will be held April 30, 2024, at 9:00 am.

**Kit Carson Internet**

**Renewable Taos Announces Earth Day 2024 Partnerships & Event Schedule**

Renewable Taos, Inc. announced plans for three days of Earth Day events aimed at education and involvement of the local Taos Community. This year's Global Theme is "Our Planet vs. Plastics."

Emphasis will be on reduction and elimination of plastic waste. Thanks to the generous support of Taos County and the Town of Taos, Taos Ski Valley, Kit Carson Electric Cooperative, UNM-Taos, Guzman Energy and others, Renewable Taos is expecting a great turnout from the community for these events.

Kit Carson Electric Cooperative is a key supporter of this effort. "We have to ensure our younger generations understand the importance of keeping our communities vibrant. The collaboration with Renewable Taos and our partners encourages the value of coming together for the betterment of our communities. Earth Day is to reflect on the importance of protecting our natural resources and support initiatives involving sustainability and preservation. We are 100% daytime solar and 100% committed to our member's quality of life," says Luis A. Reyes Jr., CEO of Kit Carson.

For full schedule of events, visit [kitcarson.com](http://kitcarson.com)



**Contact Us**



**MAIN OFFICE** (575) 758-2258 or 1-800-688-6780

**CUSTOMER SERVICE:** (575) 751-9064 or 1-800-944-8159

**CUSTOMER SERVICE FAX:** (575) 758-4611

**CUSTOMER SERVICE EMAIL:** [csr@kitcarson.com](mailto:csr@kitcarson.com)

**ADMINISTRATION FAX:** (575) 758-4890

**AUTOMATED SYSTEM:** (575) 751-8132

**POWER OUTAGE/SERVICE INTERRUPTIONS:** (575) 758-6100

**EMERGENCY LINE-LOCATES:** 1-800-321-2537

**QUESTA OFFICE:** (575) 586-2113 Closed until further notice

**KIT CARSON INTERNET:** (575) 758-4838 or 1-800-758-4820

**KIT CARSON PROPANE:** (575) 758-7757

**NEW MEXICO PUBLIC REGULATORY COMMISSION (PERA Building):** 1-800-947-4722

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