

STAYING CONNECTED

May 2024

100% Daytime Solar
visit us at www.kitcarson.com



“Owned by those we serve.”

KCEC has saved members \$20,000,000 since August 2022

CEO'S Message

2024 KCEC Annual Meeting

I personally invite you to our annual meeting on June 15th, 2024. This is an important event where we acknowledge your cooperative's achievements, showcase our ongoing initiatives and visit with you about your concerns. It's a time for celebration, expressing our gratitude to our esteemed members, and highlighting the value of a local rural cooperative in Northern NM. This year, all members who register will receive a \$15 credit off their electric bill and have a chance to win cash and prizes!!

Some of KCEC's achievements include:

- \$20,000,000 direct savings off members' electric bills.
- KCEC takes pride in being 100% daytime solar and is dedicated to sustainable energy. KCEC is expanding its efforts towards numerous upcoming projects and looks forward to sharing these developments with its members.
- KCEC is making significant investments in tree trimming, infrastructure improvements and system enhancements to ensure reliability, resilience and community safety. These measures are crucial for mitigating forest fires and maintaining a robust electrical system at affordable costs.
- The Cooperative provided \$42,000 in student scholarships this year throughout KCEC's service territory.
- KCEC continues to sponsor and participate in vital initiatives and events throughout its service territory.
- Kit Carson Internet has reached 13,513 internet subscribers, providing high-speed broadband.
- Kit Carson Propane is still providing propane to underserved areas and expanding at affordable prices.
- and much more.....

KCEC is committed to enhancing the quality of life of its members and their families by providing necessary services to thrive. The Cooperative invites all members and their families to join them on June 15 for the KCEC Annual Meeting. A thank you luncheon will be provided and opportunities will be given to speak with executives, board members, and employees. This is the perfect time to make your voice heard at your KCEC Annual Meeting. See you there!

When: June 15, 2024

Where: Taos High School Gymnasium

Time: Registration starts at 8:00 am, and the meeting starts at 9:00 am.

Kit Carson Internet Upgrades Billing Platform

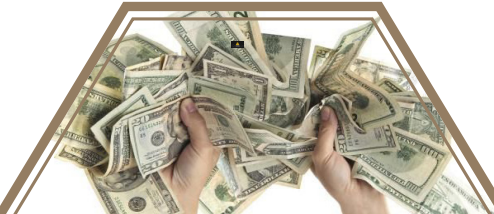
KCI has successfully transitioned back to our former billing system, Visp. This system has been upgraded and overhauled to better meet our customers' needs. We're pleased to report that the transition has been smooth, with minimal issues. We sincerely appreciate our customers' patience and understanding during this process.

Visp has enabled KCI to make significant improvements to our billing system, enhancing how customers interact with, view, and pay for their services. We are confident that this transition to Visp will be beneficial to our customers. This change allows KCI to make necessary changes to accounts promptly and bill immediately, and it has proven to

be user-friendly.

KCI would like to thank you for your patience and understanding during this back-and-forth transition on our billing platform. KCI completed the transition to a new billing system in October 2023 but needed help to overcome the issues and gaps in the new system that caused our customers displeasure and confusion. KCI will continue to work and improve our customer service and our ability to serve our customers better.

If you have any questions, please contact our offices at 575-758-4838



2024 KCEC Annual Meeting is on June 15, 2024. Registered KCEC members will receive \$15 credit toward their electric bill and chance to win \$\$\$. See [more at kitcarson.com](http://www.kitcarson.com)





We are excited to announce our NEW CUSTOMER promotion has begun. We are offering new customers \$1.85 per gallon for the first delivery. This discount is only good through the month of May. Please submit your application between May 1st – May 31st to receive our promotional discount. We look forward to you joining our Kit Carson Family.

Bottle Dock Program. – Fill 9 cylinders and receive the 10th FREE. Stop by the office, fill your cylinder, and pick up your loyalty reward punch card!

Summer is right around the corner. Did you know Kit Carson Propane is a Blackstone Dealer? Stop by the office to pick up your accessories or place your order.

- Dates to Remember – Price to follow.
- May 1st – 31st New Customer Sale
 - June 5th - Ojo Caliente Community Bottle Dock Event
 - June 12th - Penasco Community Bottle Dock Event
 - June 26th - Questa Community Bottle Dock Event
 - July 3rd - Taos Community Bottle Dock Event
 - July 15th – August 15th - Customer Sale



Our Customer Sale will begin on July 15th and end August 15th . Please make sure your account is current to be eligible for the promotional sale.

Need assistance? We offer flexible payment options and Neighbors Helping Neighbors Program. Call the office for more details.

Kit Carson Propane cares about your safety. If you have any concerns, please do not hesitate to contact our office.

See more at kitcarson.com

- Member Residential \$2.65 per gallon
- Non-Member Residential \$2.70 per gallon
- Bottle Dock \$2.55 per gallon

PRICES ARE SUBJECT TO CHANGE AT ANY TIME WITH OR WITHOUT NOTICE.

Board of Trustees

Bobby Ortega	President	Questa	District 2
Cristobal Duran	Vice President	Rodarte	District 4
Manuel Medina	Secretary	Taos	District 1
Bruce Jassman	Treasurer	Angel Fire	District 5
David Torres	Trustee	Arroyo Seco	District 1
Martin Dimas	Trustee	Talpa	District 1
Luisa Valerio Mylet	Trustee	Pot Creek	District 1
Bernie Torres	Trustee	Costilla	District 2
Arturo Rodarte	Trustee	Ojo Caliente	District 3
Russ Coyle	Trustee	Angel Fire	District 5
Sylvia Vigil	Trustee	Upper Llano San Juan	District 4

Next Board of Trustee monthly board meeting will be held May 28, 2024, at 9:00 am.

Kit Carson Internet

Want to make a difference? Join the Dream Tree Project Team.

GAIN VALUABLE CAREER EXPERIENCE & ONE-ON ONE MENTOR SUPPORT AT GREAT TAOS NONPROFITS

Apply for Enchanted Circle Corps, our AmeriCorps initiative, and engage the local community today:

- Build relationships | Kickstart or change your career path & gain valuable job experience
- Full-time & part-time available | With our many wonderful local host sites
- Receive a living allowance | Plus, an education award to pay for college or student loans
- AmeriCorps Alumni Perks!

Apply Now!



Located in Taos, Dream Tree Project offers emergency teen shelter, a transitional living program, street outreach, and resources for youth throughout northern New Mexico, including Colfax, Mora, Rio Arriba, Taos, and Union counties. KCEC is a proud supporter of the Dream Tree Project.



Contact Us



MAIN OFFICE (575) 758-2258 or 1-800-688-6780

CUSTOMER SERVICE: (575) 751-9064 or 1-800-944-8159

CUSTOMER SERVICE FAX: (575) 758-4611

CUSTOMER SERVICE EMAIL: csr@kitcarson.com

ADMINISTRATION FAX: (575) 758-4890

AUTOMATED SYSTEM: (575) 751-8132

POWER OUTAGE/SERVICE INTERRUPTIONS: (575) 758-6100

EMERGENCY LINE-LOCATES: 1-800-321-2537

QUESTA OFFICE: (575) 586-2113 Closed until further notice

KIT CARSON INTERNET: (575) 758-4838 or 1-800-758-4820

KIT CARSON PROPANE: (575) 758-7757

NEW MEXICO PUBLIC REGULATORY COMMISSION (PERA Building): 1-800-947-4722

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