

# Deadline for Hermit's Peak/Calf Canyon Fire and Flooding Claimants Approaching

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**Santa Fe, NM** – Community members are reminded that the deadline to begin a claim is November 14, 2024, to receive compensation for damages from the Hermit's Peak/Calf Canyon Fire ("Fire"), as outlined by the Hermit's Peak Fire Assistance Act ("Act"). The Notice of Loss (NOL) is the essential first step in the claims process to receive compensation for damages caused by the fire and subsequent flooding.

"The only way we can provide compensation is if those who experienced damages come forward to submit a Notice of Loss to begin the process. It is imperative to take this step by November 14, 2024," said Jay Mitchell, Director of Operations at the New Mexico Joint Recovery Office.

Submitting an NOL is required for individuals, households, businesses, and other entities to initiate the claims process. The NOL collects claimant contact information, a general description of losses, and information about other benefits such as insurance, grants, or loans. Once an NOL is submitted, the Claims Office assigns a Navigator to support the claimant through the entire process.

Those who do not submit an NOL by the November 14 deadline will no longer be eligible for compensation through the Claims Office. However, claims will continue to be processed and paid out after the deadline. "We will continue to work to process claims and pay out compensation well past November, and we commit to doing so in a swift and equitable manner," said Mitchell.

Compensation under the Act is extensive and goes beyond traditional FEMA disaster assistance. Individuals who did not sustain direct fire damage may still be eligible for other expenses, such as evacuation costs, lost wages, hosting evacuees, or risk reduction projects.

For claim status updates or additional information, individuals can email [fema-hermits-peak@fema.dhs.gov](mailto:fema-hermits-peak@fema.dhs.gov), call the Claims Office Helpline at 505-995-7133, or send a written letter to the FEMA Hermit's Peak/Calf Canyon Claims Office, P.O. Box 1329, Santa Fe, NM 87504.



**FEMA**