

KCEC Monthly Newsletter



August 2024 Edition

Message from the CEO

Deadline for Hermit's Peak/Calf Canyon Fire and Flooding Claimants Approaching

Santa Fe, NM – Community members are reminded that the deadline to begin a claim is November 14, 2024, to receive compensation for damages from the Hermit's Peak/Calf Canyon Fire ("Fire"), as outlined by the Hermit's Peak Fire Assistance Act ("Act"). The Notice of Loss (NOL) is the essential first step in the claims process to receive compensation for damages caused by the fire and subsequent flooding.

"The only way we can provide compensation is if those who experienced damages come forward to submit a Notice of Loss to begin the process. It is imperative to take this step by November 14, 2024," said Jay Mitchell, Director of Operations at the New Mexico Joint Recovery Office.

Submitting an NOL is required for individuals, households, businesses, and other entities to initiate the claims process. The NOL collects claimant contact information, a general description of losses, and information about other benefits such as insurance, grants, or loans. Once an NOL is submitted, the Claims Office assigns a Navigator to support the claimant through the entire process.

Those who do not submit an NOL by the November 14 deadline will no longer be eligible for compensation through the Claims Office. However, claims will continue to be processed and paid out after the deadline. "We will continue to work to process claims and pay out compensation well past November, and we commit to doing so in a swift and equitable manner," said Mitchell.

Compensation under the Act is extensive and goes beyond traditional FEMA disaster assistance. Individuals who did not sustain direct fire damage may still be eligible for other expenses, such as evacuation costs, lost wages, hosting evacuees, or risk reduction projects. For claim status updates or additional information, individuals can email fema-hermits-peak@fema.dhs.gov, call the Claims Office Helpline at 505-995-7133, or send a written letter to the FEMA Hermit's Peak/Calf Canyon Claims Office, P.O. Box 1329, Santa Fe, NM 87504.



FEMA

Luis A. Reyes Jr.

Chief Executive Officer

KCEC has Saved Members
\$20,000,000 On Their Electric
Bills Since August of 2022!

KCEC is 100% Daytime Solar

"Owned By Those WE
SERVE"

\$2.55/gal for Residential
\$2.45/gal for Bottle Dock

August Propane Pricing

ENROLL NOW FOR E-BILLING



When you enroll, you can view your bill via email QUICK CONVENIENT and EASY! All you need is an EMAIL ADDRESS! Call KCEC Offices to Get Started.

KCEC Forest Fire Mitigation Update:
August 1, 2024

KCEC will continue its forest fire prevention measures throughout the month of August. KCEC's operations and crews have diligently worked on electrical and internet infrastructure to minimize service interruptions. KCEC monitors weather conditions across its service territory and will take appropriate action as needed. KCEC crews have responded to more service disruptions due to devices being on non-reclose, showing the success of the safety protocols in place.

To see the full release, please visit us at Kitcarson.com



Kit Carson Propane

Our existing customer sales have begun! Call before August 15th to schedule your delivery. Remember, your account must be current and in good standing to take advantage of the hot deal. \$1.75 per gallon! Fill up now! Due to the high volume, deliveries are running longer than expected. If your order has been placed on or before August 15th, the delivery will reflect the sales price.

Join Our Team! We are hiring a full-time Customer Service Representative (CSR) for the Taos location, a part-time CSR for the Ojo Caliente location, and a full-time driver to service the Ojo Caliente service area. We encourage you to visit the website and apply!

Are you thinking of painting your tank? Painting your tank can present a safety and serviceability problem if the tank is dark or non-reflective. Dark colors absorb heat, while lighter colors reflect it. The reasoning behind the propane tank color involves pressure because propane exists as both a liquid and a gas within the tank; the absorption of heat due to a non-reflective color creates the possibility of a high-pressure situation that may cause the safety relief valve to open.

Staying safe with propane is our top priority. When propane is used properly, it is one of the safest fuels. Remember, never use outdoor propane appliances indoors or in enclosed areas. Using outdoor propane appliances in areas that are not vented can result in carbon monoxide. If you smell propane and suspect a leak, do not turn on the light switch or use any power source. Shut the tank off and call Kit Carson Propane. If you have any concerns, please do not hesitate to contact our office.

Member Residential \$2.55 per gallon
Non-Member Residential \$2.60 per gallon
Bottle Dock \$2.45 per gallon



Kit Carson Internet

KCI Preparing for Winter Months

With our Summer flying by and Fall season right around the corner, it is time that we start to prepare for the harsh, cold winter. This is when Kit Carson Internet must complete critical maintenance to ensure our system is ready for the winter. We want to provide reliable service during those cold months so that you can stay where it is nice and warm, sipping on hot cocoa, streaming all the movies and shows you want, or students can study with no hiccups due to poor infrastructure. Kit Carson is addressing the daily maintenance and will continue to complete large electronic upgrades that benefit the consumer. Thank you for your patience in advance for the past and future instances when we have to schedule network outages for maintenance. Please keep an eye out for emails, text messages, and social media outlets for updates to be prepared for the following maintenance and upgrades. We appreciate your patience and ability to work and navigate this with us.

We wish the best of luck to all students and staff for a safe and prosperous school year.

Please let Kit Carson Internet know how we can help in the upcoming school year. If you need to search Google quicker or stream a class and not buffer, then we are the perfect team for you.

Please call 575-758-4838 to go online at www.kitcarson.com

LOCAL ADVANTAGE:
FAST AND RELIABLE INTERNET SOLUTIONS FOR YOUR BUSINESS.
Experience What Makes Us the Best of Taos



Community

KCEC Supports Students with School Supplies in Local Communities

KCEC is proud and honored to support our local students with Back to School Events. KCEC, Propane, and Internet helped participate in the CAV Fill Your Backpack Event. KCEC also assisted with the SHINE program, providing approximately 450 backpacks with school supplies. Lastly, KCEC provided school supplies and goodies to the Spot in Penasco. KCEC contributes and supports our local students in our communities.



KCEC Board of Trustees

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Next Board of Trustee Monthly Board Meeting will be held August 27, 2024, at 9:00 am.