

KCEC Monthly Newsletter



September 2024 Edition

Message from the CEO

KCEC Forest Fire Mitigation Update

Taos, New Mexico—Kit Carson Electric Cooperative (KCEC) wants to keep its members informed about its ongoing forest fire mitigation efforts in the area it serves. After analyzing the data and considering the significant amount of precipitation in the region, KCEC is resuming normal operations for all its protective devices. The cooperative will systematically proceed with its tree trimming and maintenance program while closely monitoring the weather to take necessary actions.

KCEC's ongoing tree trimming and maintenance are top priorities as we move into the harsh winter months. KCEC crews are working diligently to reduce service interruptions by inspecting and tightening electric and internet infrastructure and patrolling and monitoring electric and fiber optic lines.

KCEC crews have cut and maintained the following areas:

- Upper Red River
- Taos Canyon
- Rockwall to Tres Ritos
- Idlewild
- Vallecitos
- La Madera
- Black Lake
- Cabresto Canyon

KCEC crews have strategically worked in these high-exposure areas identified through satellite imagery-assisted applications and internal KCEC operations.

KCEC would like to inform its members that the annual substation maintenance schedule is set for the month of September. During this period, our crews will perform preventive maintenance on all substations within the service area. Please be aware that unforeseen circumstances may arise, potentially extending the duration of the maintenance. This includes maintenance on substations that may not directly affect members. There may be minimal impact on internet services as well.

KCEC wants to thank members, businesses and organizations for their patience and assistance during the dangerously high heat season. KCEC understands the importance of reducing extreme catastrophes in its area and is proactively working to ensure our members have critical services.



For full press release, please visit www.kitcarson.com. For any questions or concerns, please contact CEO Luis Reyes at lreyes@kitcarson.com or COO Richard Martinez at rmartinez@kitcarson.com.

Luis A. Reyes Jr.
Chief Executive Officer

Sign up to receive text messages regarding outages and updates at www.kitcarson.com

KCEC is 100% Daytime Solar

"Owned By Those WE SERVE"

\$2.45/gal for Residential
\$2.35/gal for Bottle Dock

September Propane Pricing

Want Newsletter on Smart Device?



When you enroll, you can view your bill via email **QUICK CONVENIENT and EASY!** All you need is an **EMAIL ADDRESS!** Call **KCEC Offices to Get Started.**

Follow us on Social Media for Power Outage Updates and Information

KCEC wants to encourage members to follow us on social media and media outlets for current updates on service disruptions, events and information regarding your cooperative.



www.kitcarson.com



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Kit Carson Propane

Our existing customer sales have ended. If you have not received your delivery, do not worry, the price is locked in. Due to the high volume of sales orders, deliveries are running longer than expected. Please be patient as we complete the remaining deliveries.

At Kit Carson Propane, we are delighted to have you as part of our family and we want to show our appreciation. Spread the word to everyone: friends, neighbors, and family about Kit Carson Propane, and receive a \$50 discount off your bill for every successful referral. All they have to do is include your information when applying. The best part is that there's no limit on referrals, so the more successful referrals, the more dollars off your bill.

Leak tests are a crucial part of our service, ensuring your safety and peace of mind. They are required when the service has been interrupted, which means the flow of gas has been stopped. Kit Carson Propane will perform a leak test for an out-of-gas situation, a tank that has been shut off, or disconnected. If a leak is detected, the tank will be shut off until the leak has been repaired. If the customer has a 'Will Call' account and runs out of gas, causing an interruption in service, a \$75.00 leak test fee will apply. To prevent an out-of-gas service fee, make sure to check your gauge and place an order when the tank is at 20%. If you smell propane and suspect a leak, shut off the tank and contact the office.

We understand that managing propane costs can be challenging. That's why we offer flexible payment options. Ask about our Neighbors Helping Neighbors program, budget billing, and flexible payment plans. Call the office for more details.

Member Residential \$2.45 per gallon
Non-Member Residential \$2.55 per gallon
Bottle Dock \$2.35 per gallon

Community

KCEC Supports Community Against Violence! Donate Now!

CAV offers a 24-Hour HELPLINE (575) 758-9888 and 24-Hour TEXTLINE (575) 770-2706 for survivors of domestic and sexual violence. 2024 is the 22nd year of the Community Against Violence (CAV) Radiothon, which is on Thursday, October 10th. Please listen to KTAOS, LMNOC, and KNCE to learn how you can support CAV! To donate, mail your donation to CAV, 945 Salazar Rd., Taos, NM 87571, or donate online at TaosCAV.org or use the QR codes below. Thank you for your support!



CAV Donate PayPal



Kit Carson Internet

With the increase in moisture and the temperature starting to drop, it is essential for KCI to start preparing for the Fall season. Throughout the month of September, KCI will be putting in extra work to get ready for the upcoming Fall season and the harsh winter that follows. This preparation is crucial for completing critical maintenance to ensure that our system is ready for the cold winter. We aim to provide reliable service during the cold months so that you can stay indoors, enjoying hot cocoa, streaming movies and shows, or students can study without any interruptions.

Kit Carson Internet is addressing daily maintenance and will continue to complete major electronic upgrades for the benefit of our consumers. We want to apologize in advance for any past or future instances when we need to interrupt the network for scheduled maintenance. Please keep an eye out for emails, text messages, and social media updates to prepare for the next maintenance and upgrades. We appreciate your patience and cooperation.

We would like to extend the best wishes to all students and staff in our service territories for an amazing school year. Good luck to all in your Fall sports activities. Please let Kit Carson Internet know how we can assist during this school year. Whether you need faster Google searches, smooth streaming for classes, or any other assistance, we are here for you. Please call 575-758-4838 or visit www.kitcarson.com.

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FAST AND RELIABLE INTERNET SOLUTIONS FOR YOUR BUSINESS.
Experience What Makes Us the Best of Taos



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Next Board of Trustee Monthly Board Meeting will be held September 23, 2024, at 9:00 am.