KCEC Monthly Newsletter



July 2025 Edition

Message from the CEO

KCEC Urges Members to Safeguard Against Cybersecurity Threats in Our Community

Taos, NM – At Kit Carson Electric Cooperative (KCEC), we believe that the strength of our community lies in how we support and protect one another—and that includes the digital world we all depend on. Cyber threats are becoming more frequent and more sophisticated. Phishing emails, scam texts (smishing), and fraudulent phone calls (vishing) are designed to deceive and exploit. As these threats evolve, so must our defenses.

That's why KCEC is taking a proactive approach to cybersecurity:

- Investing in secure infrastructure to protect your data and our systems
- Training our employees to detect and respond to cyber threats quickly
- Sharing cybersecurity knowledge with our members to empower safer online practices

In today's connected environment, cyber threats like phishing, smishing, and vishing are becoming more common and more dangerous. These attacks don't just target individuals—they can impact families, businesses, schools, and vital services across our region.

KCEC is actively receiving and monitoring information about cybersecurity threats from trusted sources, including government agencies, utility partners, and cybersecurity professionals. This ensures we stay ahead of potential risks and take timely action to protect our systems and the members we serve.

We ask you to join us in building a more secure community by staying alert and informed. If you see something suspicious—a strange email, text, or call—report it. Talk to your neighbors. Help spread awareness. Cybersecurity is not just an IT issue—it's a community issue. When one of us is targeted, we are all at risk. Together, we can build a strong line of defense. As our world becomes more interconnected, the importance of cybersecurity is greater than ever.

Cybercriminals often exploit trust, urgency, and distraction. This is why community awareness is one of our strongest defenses. We all live, work, and shop within the same communities—what affects one person can impact us all.

Cybersecurity is a shared responsibility. Together, we can create a safer, more informed digital environment. Let's remain vigilant—not just for ourselves but for each other.



Luis A. Reyes Jr.
Chief Executive Officer

Sign up to receive text
messages regarding outages
and updates at

KCEC is 100% Daytime Solar

"Owned By Those WE SERVE"

\$2.81/gal for Residential \$2.75/gal for Bottle Dock

*Prices subject to change

Thank You!



Thank you for attending Kit Carson Electric Cooperative's Annual Meeting. We appreciate you taking the time to join us and engage your cooperative, helping strengthen the connection between our members and the work we do every day. Your participation is vital to the continued success of cooperative, and grateful for your commitment to our community and the future of reliable, sustainable energy in northern New Mexico. We working look together as we continue to serve our members and build a brighter future for all.

For any inquiries or questions regarding your cooperative, please contact KCEC offices at (575)-758-2258.



Kit Carson Propane

Thank you for your continued interest in KCP's annual customer sale. We understand that customers look forward to a discount on their propane purchase. Unfortunately, KCP has made the difficult decision to postpone the annual customer sale. We applogize for any inconvenience this may cause. We appreciate your understanding and look forward to serving you in the future.

Considering a new paint job for your propane tank? Be aware that a dark or non-reflective color can pose both safety and serviceability issues. Dark colors absorb heat, while lighter colors reflect it. The color of your propane tank is directly related to internal pressure. Since propane exists as both a liquid and a gas within the tank, excessive heat absorption from a non-reflective color can lead to a high-pressure situation, potentially triggering the safety relief valve.

Propane is a remarkably safe fuel when handled correctly. Always prioritize safety. Never operate outdoor propane appliances in unvented or enclosed indoor spaces, as this can lead to dangerous carbon monoxide buildup. If you detect the smell of propane and suspect a leak, do not operate any light switches or electrical power sources. Immediately shut off your propane tank and contact Kit Carson Propane. Your safety is our priority; a certified technician will be dispatched to investigate for leaks.

Your safety is our priority at Kit Carson Propane. If you have any questions or concerns, please contact our office.

Please note that prices for our propane or services are subject to change at any time. Such changes may occur without prior notice. Thank you for your understanding.

Member Residential \$2.81 per gallon Bottle Dock \$2.75 per gallon Prices Subject to Change

Community

KCEC Member Code of Conduct

The safety of our employees is the top priority for Kit Carson Electric, Kit Carson Propane, and Kit Carson Internet. We prioritize fostering a respectful and positive environment for both our members and employees. Our success relies on maintaining a culture of mutual respect, professionalism, and dignity in all interactions. This policy outlines the expected behavior of customers toward our team members, ensuring a harmonious and productive relationship

Non-adherence to policy may result in limited services available to the member, and the member may be required to conduct business with the Cooperative via email to request changes and updates, or by mailing your payment, paying your bill online by credit card or e-check, drafting by credit card or check, using local banks, or the automated telephone system (575) 758-8132.

To view full KCEC Member Code of Condunt, please visit kitcarson.com



Kit Carson Internet

Our highly anticipated Summer Break is nearly halfway over, which means it's time to start preparing for back to school.

Kit Carson Internet is the essential tool that every student needs. Our reliable network allows you to complete homework, attend online classes, and study at any time.

With only a month left in the summer, please visit our website at www.kitcarson.com or call our office at 575-758-4838 to speak with a representative about how we can install this vital resource to support your return to school.

Please note that invoices for your services are sent out on the first of each month, and payments are due by the 20th of the following month. We also want to remind you that accounts will be auto-suspended on the 28th of every month. If you have any questions or concerns, please don't hesitate to let us know. If you need to make arrangements, don't hesitate to call our office and speak with a representative about how we can assist you.

Thank you to everyone who attended our annual meeting. It was a pleasure to meet and interact with our members. We value the great conversations and appreciate the feedback from those who use our service daily.

LOCAL ADVANTAGE:
FAST AND RELIABLE INTERNET
SOLUTIONS FOR YOUR BUSINESS.
Experience What Makes Us the Best of
Taos



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