

KCEC Monthly Newsletter



December 2025 Edition

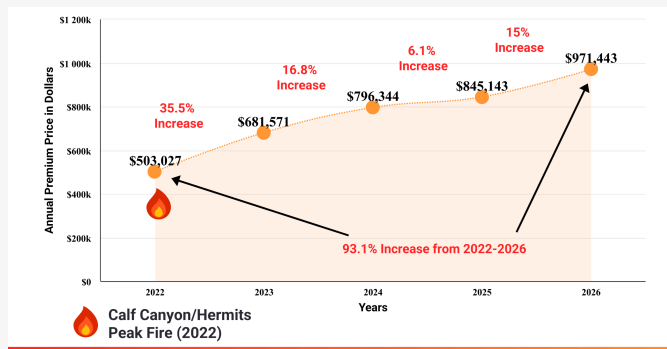
Message from the CEO

Kit Carson Electric Cooperative Progress Update

Kit Carson Electric Cooperative (KCEC) is pleased to announce a series of significant advancements in safety, wildfire mitigation, renewable energy development, and system reliability that underscore the cooperative's ongoing commitment to protecting its members and ensuring a resilient energy future for northern New Mexico.

KCEC is proud to have successfully achieved its Rural Electric Safety Achievement Program (RESAP) certification through the National Rural Electric Cooperative Association, an accomplishment that reflects years of dedicated leadership, employee training, and a culture of safety that extends across every division of the cooperative, including electric, broadband, and propane services. KCEC extends its deepest appreciation to its Board of Trustees, management team, and all employees whose commitment and stewardship continue to make safety a central pillar of the organization. This certification affirms the cooperative's unwavering dedication to protecting both its workforce and the communities it serves.

Although federal funding from the U.S. Department of Energy was withdrawn earlier this year for its microgrid project, KCEC remains steadfast in its commitment to these essential systems. The cooperative has officially appealed the DOE's decision and is currently under review. In its appeal, KCEC emphasized its strong alignment with federal priorities related to grid resilience, national security, and emergency preparedness, reiterating that microgrids are not optional for rural communities; they are essential lifelines that sustain hospitals, schools, emergency shelters, and other vital infrastructure during outage events or natural disasters.



Despite rigorous safety practices, extensive vegetation management, and continued improvements to system reliability, KCEC has received notice that its insurance rates will increase by **15%** in the coming year, rising from **\$845,143** to **\$971,443**. KCEC's total insurance premiums increased by \$468,416, which is a 93.1% overall increase from 2022 to 2026. Visit us at kitcarson.com for the full release.

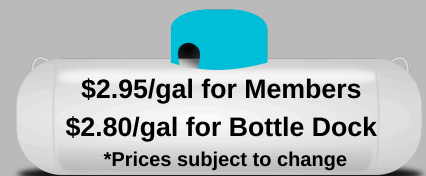


Luis A. Reyes Jr.
Chief Executive Officer

Sign up to receive text messages regarding outages and updates at www.kitcarson.com

KCEC is 100% Daytime Solar

"Owned By Those WE SERVE"



December Propane Pricing

Winter Moratorium Utility Bill Assistance

Kit Carson Electric Cooperative is under NMPRC regulation and follows the winter disconnection moratorium. The annual winter heating disconnection moratorium protects electric cooperative members from November 15, 2025, through March 15, 2026. There are two essential steps for you to take for Utility Bill Assistance.

To qualify, customers must be current with their bill as of November 15, 2025. They need to:

1. Set up a payment arrangement with each utility company.
2. Apply for financial assistance at each utility company.

Kit Carson Electric Cooperative's Resources:

- NM Emergency Rental Assistance Program
- LIHEAP
- MHM (Members Helping Members for electric bills only)

Members must provide notice of protection letter from the Human Services Department.

If you are eligible, these programs will assist people who apply in paying their electric bills.

For more information, please contact the KCEC offices.



Kit Carson Propane

As the temperatures drop and the holidays approach, it's time to ensure your home stays warm and cozy throughout the winter season. Kit Carson Propane is dedicated to providing reliable service, and a little preparation on your end helps us deliver your fuel safely and efficiently.

Experiencing Hardship? We Are Here to Help.

Kit Carson Propane understands that unexpected financial challenges can arise, especially during the colder months. If you are experiencing a financial hardship that may impact your ability to pay your bill, please call us today to discuss your payment options. We are committed to working with our community members and finding solutions.

We are excited to announce improvements to our payment processing system! We have successfully transitioned to a new credit card merchant. Due to this security upgrade, any credit card information previously saved on your account has been removed and must be updated by the following options:

- Customer Portal: Log in to your customer portal today to securely input your updated credit card information.
- Team Assistance: If you prefer, please call a member of our customer service team, and we will gladly assist you with updating your payment details.

We are pleased to offer a convenient and secure e-check payment option! This allows you to pay directly from your bank account. Please call our office to set up this new e-check payment option. Our team is ready to assist with the setup process.

Please note that propane prices or services are subject to change at any time. Such changes may occur without prior notice. Thank you for your understanding.



Kit Carson Internet

The Holidays Are Almost Here — Stay Connected With What Matters Most

As Christmas approaches, we're all reminded of what truly counts: quality time with family. Whether it's streaming holiday movies, video-chatting with loved ones, sharing photos, or enjoying online games together, a strong and reliable internet connection helps make those moments even more special. Thank you for letting us be part of your home and your holiday traditions.

At Kit Carson Internet, we're here to ensure your home is ready for the season. If you've been noticing slow speeds, Wi-Fi dead zones, or extra devices putting strain on your network, now is the perfect time to upgrade your broadband.

Ask Kit Carson Internet how you can improve your internet experience so you and your family can enjoy seamless Wi-Fi all season long — and make this Christmas truly connected. www.kitcarson.com or call us at 575-758-4838

From our family to yours,
Merry Christmas and Happy Holidays!



LOCAL ADVANTAGE:
FAST AND RELIABLE INTERNET
SOLUTIONS FOR YOUR BUSINESS.
Experience What Makes Us the Best of Taos

SAVE THE DATE!

Date: December 18, 2025
Time: 11:00 am - 1:00 pm
Location: Adjacent to Amalia I Solar Facility- 195 Ventero Rd, Amalia, NM 87512

KCEC Amalia II Solar & Battery Facility Ribbon Cutting Ceremony

Kit Carson Electric Cooperative (KCEC) invites you to celebrate a major milestone in our clean-energy future. Join us for the official ribbon cutting of our newest project, a partnership with the Rio Costilla Cooperative Livestock Association, Luminace and Guzman Energy.

Amalia I began commercial operations in May 2012, delivering 1.25 MW of solar generation to the KCEC system. The new Amalia II facility will generate 8.75 MW of solar power and include 8.75 MW of battery storage. With this addition, KCEC's local solar resources will increase to approximately 51 MW. Amalia II is KCEC's second-largest solar installation, significantly expanding local renewable generation, strengthening system reliability, and advancing the cooperative's clean-energy goals.

Details, directions & invitation to follow.
Contact msantistevan@kitcarson.com for more information

KCEC Board of Trustees

| | | | |
|---------------------|----------------|----------------------|------------|
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Board of Trustees Monthly Board Meeting will be held on December 30, 2025, at 9:00 a.m.