

KCEC Monthly Newsletter



November 2025 Edition

Message from the CEO

KCEC Wildfire Mitigation Update: System Reliability and Winter Readiness

Taos, NM — Kit Carson Electric Cooperative (KCEC) is pleased to announce that electrical and internet infrastructure across its service area has returned to normal operations following a series of proactive wildfire mitigation and maintenance activities. These efforts highlight KCEC's ongoing dedication to protecting its members, communities, and environment from the growing threat of wildfires.

I'm proud to report that this fire season, KCEC experienced no major fires caused by faulty equipment or maintenance issues. That success reflects the hard work and dedication of our crews, our commitment to preventive maintenance, and the effectiveness of our wildfire mitigation strategy. We will continue to strengthen and expand these efforts in the 2026 wildfire season to keep our members and communities safe.

Throughout the 2025 wildfire season, KCEC completed substation maintenance, system hardening projects, and extensive tree trimming and vegetation management to reduce ignition risk and enhance electrical and internet reliability. These actions align with KCEC's Wildfire Mitigation Plan, which focuses on vegetation control, infrastructure upgrades, and preventive maintenance in fire-prone areas.

With wildfire mitigation activities now complete, KCEC has turned its focus toward preparing for the upcoming snowfall and winter season. KCEC is stocking inventories of critical electrical and internet equipment, verifying system readiness, and ensuring field resources are in place to respond swiftly to winter weather challenges.

KCEC's leadership emphasized that crews have worked tirelessly throughout the year to safeguard the cooperative's systems and strengthen the regional electric grid. Through consistent equipment maintenance, expanded vegetation management, and thorough crew preparation, KCEC continues to protect its members and communities while maintaining reliable, year-round service.

KCEC's microgrid, hydrogen, solar, and battery projects are progressing as planned, marking significant progress toward a more resilient and sustainable energy future for northern New Mexico. Through the expansion of distributed energy resources and the adoption of innovative energy technologies, KCEC is strengthening local energy independence while ensuring reliable backup power for critical community facilities during emergencies.

Members are encouraged to stay informed about press releases, safety measures, outage updates, and wildfire mitigation progress by visiting www.kitcarson.com or following KCEC's official social media channels.



Luis A. Reyes Jr.
Chief Executive Officer

Sign up to receive text messages regarding outages and updates at www.kitcarson.com

KCEC is 100% Daytime Solar

"Owned By Those WE SERVE"



November Propane Pricing

Winter Moratorium Utility Bill Assistance

Kit Carson Electric Cooperative is under NMPRC regulation and follows the winter disconnection moratorium. The annual winter heating disconnection moratorium protects electric cooperative members from November 15, 2025, through March 15, 2026. There are two essential steps for you to take for Utility Bill Assistance.

To qualify, customers must be current with their bill as of November 15, 2025. They need to:

1. Set up a payment arrangement with each utility company.
2. Apply for financial assistance at each utility company.

Kit Carson Electric Cooperative's Resources:

- NM Emergency Rental Assistance Program
- LIHEAP
- MHM (Members Helping Members for electric bills only)

If you are eligible, these programs will assist people who apply in paying electric bills.

For more information, please contact KCEC offices.



Kit Carson Propane

As winter approaches, it's crucial to prepare your residential propane tank to ensure safe and efficient operation throughout the colder months. Taking a few proactive steps now can save you headaches and potential hazards later.

Clear the Area Around Your Tank

- **Remove Snow and Ice:** Regularly clear snow and ice from around your tank, especially from the regulator and connections. A build-up can block vents and cause malfunctions.
- **Keep a Clear Path:** Ensure a clear and accessible path to your tank for deliveries and emergency services. This is especially important during heavy snowfall.
- **Remove Debris:** Clear any leaves, branches, or other flammable debris from the area around the tank.

Maintain Propane Levels

- **Monitor Tank Gauge:** Keep an eye on your tank's propane level. Don't let it get too low, especially during periods of heavy use.
- **Schedule Deliveries:** Schedule regular propane deliveries to avoid running out, which can be particularly dangerous and inconvenient in freezing temperatures. Consider enrolling in the Keep Full delivery program for peace of mind.

Please note that propane prices or services are subject to change at any time. Such changes may occur without prior notice. Thank you for your understanding.

Member Residential \$2.90 per gallon

Bottle Dock \$2.80 per gallon

Community

Kit Carson Electric Cooperative Helps Aid Federal Employees During Furlough

KCEC is currently aware of the ongoing Federal government shutdown. KCEC will not disconnect electric service for federal employees impacted by the shutdown and wants to support those affected. If you require assistance in paying your electric, internet and propane bills, please contact our office. We are here to help our members and the communities we serve during this challenging period.

KCEC and Taos Community Foundation (TCF) have joined forces to provide support to local federal employees who have been impacted by the furlough. KCEC collaborated with Taos Community Foundation to provide grocery gift cards.

Government employees affected must provide a furlough letter to prevent the disconnection of service. For more information, please don't hesitate to contact our customer service team at 575-751-9064 or via email at csr@kitcarson.com.



Kit Carson Internet

Kit Carson Internet: Local Service You Can Count On

We're proud to keep our neighbors connected with dependable, affordable phone and internet options. Don't overpay for phone service! Switch to Kit Carson Internet and enjoy local reliability with small-town care.

Residential Phone Service

- \$30/month for phone only
- Save with our bundle — \$22.50/month when combined with Internet

Commercial Phone Service

- \$45/month for your first line
- Add an extra line for just \$18.60/month

Experience the difference of local service, affordable prices, and friendly support — right here in our community.

Call us today at (575)-758-4838 or visit kitcarson.com to learn more!

* Additional taxes and fees may apply.

Switch or transfer your old number easily — and enjoy dependable service, even in hard-to-reach areas where others can't connect!



LOCAL ADVANTAGE:
FAST AND RELIABLE INTERNET
SOLUTIONS FOR YOUR BUSINESS.
Experience What Makes Us the Best of Taos

KCEC Board of Trustees

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Board of Trustees Monthly Board Meeting will be held on November 25, 2025, at 9:00 a.m.