



Privacy Policy

Effective Date: [Insert Date]

Kit Carson Internet ("Company," "we," "us," or "our") respects your privacy and is committed to protecting the personal information of our customers, website visitors, and service users. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our internet services, websites, and related products (collectively, the "Services").

1. Information We Collect

We may collect the following categories of information:

a. Personal Information

- Name
- Billing and service address
- Email address
- Phone number
- Account credentials
- Payment and billing information

b. Service and Usage Information

- IP address
- Device and browser information
- Network usage data (such as bandwidth consumption, connection logs, and service performance metrics)
- Customer support communications

c. Automatically Collected Information

- Cookies and similar tracking technologies
- Website interaction data (pages visited, time spent, referring URLs)

2. How We Use Your Information

We use the information we collect for purposes including:

- Providing, operating, and maintaining our Services
- Processing payments and managing customer accounts
- Improving network performance and service quality
- Communicating with you about

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service updates, outages, or support requests - Complying with legal, regulatory, and contractual obligations - Detecting and preventing fraud, abuse, or security incidents

3. How We Share Your Information

We do not sell your personal information. We may share your information in the following circumstances:

- **Service Providers:** With trusted third parties who assist with billing, customer support, network operations, or IT services
- **Legal Requirements:** When required by law, regulation, subpoena, or court order
- **Business Transfers:** In connection with a merger, acquisition, or sale of all or a portion of our assets
- **Protection of Rights:** To protect the rights, property, or safety of Kit Carson Internet, our customers, or others

4. Data Retention

We retain personal information only for as long as necessary to fulfill the purposes described in this Privacy Policy, comply with legal obligations, resolve disputes, and enforce our agreements.

5. Data Security

We implement reasonable administrative, technical, and physical safeguards designed to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is completely secure.

6. Your Privacy Rights

Depending on your location, you may have rights regarding your personal information, including:

- The right to access your personal data
- The right to correct inaccurate information
- The right to request deletion of your information (subject to legal requirements)
- The right to opt out of certain communications

To exercise these rights, please contact us using the information below.



7. Cookies and Tracking Technologies

We use cookies and similar technologies to improve website functionality, analyze usage, and enhance user experience. You can control cookies through your browser settings, though some features of the Services may not function properly without them.

8. Children's Privacy

Our Services are not directed to children under the age of 13, and we do not knowingly collect personal information from children. If we become aware that we have collected information from a child, we will take steps to delete it.

9. Third-Party Links

Our websites may contain links to third-party websites. We are not responsible for the privacy practices or content of those third parties.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will post the updated version on our website and update the effective date. Continued use of the Services after changes indicates acceptance of the revised policy.

11. Contact Us

If you have questions or concerns about this Privacy Policy or our data practices, please contact:

Kit Carson Internet
116 Cruz Alta Road, Taos, NM, 87571
<https://kitcarson.com/internet/>
575-458-4838
